



Information Services Advisory Board  
Monday, July 10, 2017  
6:00 PM  
Conference Room 10035  
316 N. Academy Street, Cary Town Hall, Cary, NC  
27513

1. **Call to Order and Roll Call**
2. **Adoption of Agenda**
3. **Approval of Minutes**
  - 3.1 **Information Services Advisory Board - Advisory Board Meeting - Jun 5, 2017 6:00 PM**
4. **Old/New Business**
  - 4.1 **Hot Topics - Short URL's**

Members will discuss what hot topics will trigger a short URL and what type of information should be provided.
  - 4.2 **Twitter Verification**

Twitter can verify local government accounts. Member will discuss if this is something the Town should pursue.
  - 4.3 **Invite Outside Speakers**

Members will bring ideas for innovative speakers to invite to address the board at a future meeting.
  - 4.4 **Idea Generator Input**

Discuss and provide staff with direction on how the board would like to use this concept for special populations communication needs.
5. **Consideration of Watch List Items**
  - a. Website
    - 5.a.1 **Update on Stats**

Staff will update members on some items from last month's discussion.

- b. Environmental Communications
- c. Social Media
- d. Downtown
- e. Mobile
- f. Innovative Ideas

## **6. Comments**

- a. Council Liaison
- b. Staff
- c. Citizens
- d. Members

## **7. Coming Up**

- a. Next Meeting August 7, 2017, @ THE CARY
- b. Upcoming topics, IT security strategy review/recommendations

## **8. Adjournment**

Please contact Public Information Director Susan Moran at [susan.moran@townofcary.org](mailto:susan.moran@townofcary.org) or (919) 460-4951 with any questions about this agenda.

The Town of Cary is committed to providing all citizens with the opportunity to participate fully in the public meeting process. Any person with a disability who needs an auxiliary aid or service in order to participate in any meeting may contact the Town Clerk at least 48 hours prior to the meeting. The email address is [virginia.johnson@townofcary.org](mailto:virginia.johnson@townofcary.org); the phone number is (919) 469-4011; the TDD number is (919) 469-4012.

Information Services Advisory Board

Monday, June 5, 2017

6:00 PM

Conference Room 10035

316 N. Academy Street, Cary Town Hall, Cary, NC 27513

1. CALL TO ORDER AND ROLL CALL

Internet / Chair Robert Campbell: Present, Internet Ian Cillay: Present, Marketing Parag Dighe: Absent, Marketing Carlos Monney: Present, General Public Fletcher O'Cain: Present, Internet Jeffrey Smith: Present, General Public John Tramontin: Present, General Public Amy Whitfield: Absent.

Campbell called the meeting to order and announced Jennifer Kendall and Fillmore Bowen have resigned due to changing life circumstances.

2. ADOPTION OF AGENDA

O'Cain moved to modify the agenda to appoint a new vice chair as the first item of business.

<b>RESULT:</b>	<b>APPROVED AS AMENDED [UNANIMOUS]</b>
<b>MOVER:</b>	Fletcher O'Cain, General Public
<b>SECONDER:</b>	Carlos Monney, Marketing
<b>AYES:</b>	Campbell, Cillay, Monney, O'Cain, Smith, Tramontin
<b>ABSENT:</b>	Dighe, Whitfield

A. Nominate Vice Chair

Smith nominated O'Cain as vice chair. O'Cain moved to nominate Tramontin as vice chair. O'Cain withdrew as a nominee.

<b>RESULT:</b>	<b>APPROVED [UNANIMOUS]</b>
<b>SECONDER:</b>	Fletcher O'Cain, Jeffrey Smith
<b>AYES:</b>	Campbell, Cillay, Monney, O'Cain, Smith, Tramontin
<b>ABSENT:</b>	Dighe, Whitfield

3. APPROVAL OF MINUTES

3.1 Information Services Advisory Board - Advisory Board Meeting - May 1, 2017 6:00 PM  
O'Cain asked about the page numbering of the minutes because several page numbers were skipped. Mitchell explained the minutes from the previous month are removed from the minute's package. Pages with historic summaries that are repetitive to the minutes are removed. This creates inconsistent page numbering.

Bush asked if we could look at re-numbering the package. Mitchell will follow up.

<b>RESULT:</b>	<b>ACCEPTED [UNANIMOUS]</b>
<b>MOVER:</b>	John Tramontin, General Public
<b>SECONDER:</b>	Fletcher O'Cain, General Public
<b>AYES:</b>	Campbell, Cillay, Monney, O'Cain, Smith, Tramontin
<b>ABSENT:</b>	Dighe, Whitfield

4. OLD/NEW BUSINESS

4.1 311 Update  
Dan Ault, Assistant Town Manager presented the concepts of the 3-1-1/OneCary design and rollout for the Town. OneCary is in the early stages and he hopes to present something to council in August or September.

Ault is currently working with focus groups and employee groups which will lead into internal pilot projects. The objective is to serve the citizens and remain agile.

Objective is to:

- 1. Focus on culture and mindset
- 2. Focus groups pilot the OneCary/employees help develop
- 3. Provide a more comprehensive overview by end of August/September

Minutes Acceptance: Minutes of Jun 5, 2017 6:00 PM (Approval of Minutes)

3-1-1 is a catalyst to transform local government, to improve how information is flowing. Designed to connect all employees with the right information at the right time. It's an employee mindset – employees serving as citizen advocates. Information that was scarce before will be more available and accessible. The goal is to solve problems, serve citizens, and engage citizens.

Members would like to be engaged in the process during benchmarks and proof of concepts. The board would like be the initial critical customer.

Raimundo asked members to share their thoughts about the function of 3-1-1. (6:25)

Member's views on 3-1-1:

- Customer service tool where employees will have access to data even if it isn't their department and the employee will stay engaged until that issue is addressed.
- Centralized information – which people can ask about the Town using dial 311 – not a physical center a place to call.
- Open information to everyone access to knowing about the problem and when it is solved.
- Means for citizens to talk to the Town to address problems – more to all of the Town of Cary employees – not departmentalized.
- A way for citizens who need help to connect with employees who are willing and interested in assisting.
- Keeping citizen user's in the loop – time the issue was received and how it was picked up, up to date on the resolution.
- Universal portal, phone call, a tweet from the user side - operational side gleans to make data driven decisions. Real time input to make it great. Use the data for future decisions.

Bush shared it's an entirely centralized way to communicate to the Town. One mechanism customer relations – knowledge portal source full feedback loop. Traditionally it sounds like a call center, but it's collapsing all the concepts into one mechanism.

#### 4.2 Website Engagement

Ault presented a Power Point presentation attached to and incorporated here in as **Exhibit A**.

Moran shared Siteimprov is the software company that provides feedback with the smiley/sad faces, broken links, and misspellings. It was included with the redesign. It started shortly after the launch of the new website. The Town also use Google Analytics.

Members are interested in learning more about: Trend data – where the data is collected from and how it can be used for future development.

- Return user is zero – maybe there is a feature that is more invasive that may be disabled. The cookies may not be set.
- Top searches for data.
- Other Town website data – open data portal. Town connectivity to other sites.
- The hit rate for 404 not founds, with the amount of information and technology the message should read we didn't find that specific item but here are other options.
- Comparison of data where is the traffic coming from Cary/North Carolina vs. other parts of the world. External vs local traffic.
- The survey feedback that was initially distributed when the site launched.
- More feedback from end users and how it is processed.
- Goals and objectives of the website and the baseline metrics.
- Comprehensive explanation of the analytic framework.
- Improved searching and smart matching is needed make it easier for people to get to the page they want.

Ault mentioned on-going adjustments to the pages based on feedback from the end-user such as:

- Reorganized the GoCary page.
- Feedback tab moved.
- Sustainability moved.
- Reservations for the tennis park.

Moran stated:

- The new website launched on January 12.
- The web developer wants 6 months of data to evaluate. This analysis was included in the original contract. They will determine how well it is performing and compare it to the old website.
- The feedback from staff has been positive. They have been involved in the development.
- Staff is looking at content and learning the type of writing needs to be different for the websites.
- Staff likes the feedback from the end user, making their work real.
- The search engine is much improved – mainly because of getting rid of pdf's.
- Difficult to search other Town sites through the new website – work has been done to make connections.
- Park's has their own mini website – Town Clerk Virginia Johnson is the curator of the Mayor and Town Council pages.
- ISAB board members would like to see the survey feedback that was initially distributed when the site launched.
- The Town Council receives a quarterly report that has website data and can be found on-line at <http://www.townofcary.org/mayor-council/town-council/quarterly-reports>

More information will be provided to members after six months of data is collected and analyzed by site's architect.

#### 4.3 Invite Outside Group

Members suggested the following:

- Bill Grief – Wake County Information & Technology Board – similar to ISAB. Drone Another information board
- IBM & ATT IOT business both of the websites are offering interesting ideas on their websites.
- SAS
- Trilliant from a smart grid perspective
- Oracle
- Clean Tech Cluster
- SafeForce – share ideas about what can be done with a new platform

Members should build a list to submit at the July board meeting, top three companies/speakers will be pursued for a presentation.

## 5. CONSIDERATION OF WATCH LIST ITEMS

### a. Website

Moran shared the language for the web page redirect from the Town to other related town webpages should be up tomorrow, June 6<sup>th</sup>. Vision will make the update. Please provide feedback to Ault.

Members suggested having a shortcut on hot/sensitive issues that draw public attention and they'd like further discussion regarding this at a future meeting to determine what should

trigger (the when and why) a topic for a short URL and what the continuum of when to make that information available for hot topics.

Moran shared the short URL's are available and being used for permanent topics. PIO's are currently working Development Services to process and publish information more quickly; for example having something available on the website when neighborhood letters are sent out.

Moran summarized these items will be discussed at a future meeting:

- Process/trigger for when to set up a short URL
- The link – short URL
- The information to be provided

b. Environmental Communications

Bush shared the Town received Garden for Wildlife Award received and Mayor Pro Tem Ed Yerha read a proclamation. Cary is the only town in the triangle to have been recognized for this accomplishment.

c. Social Media

Update - Influencer Program (Ambassador Program)

Moran shared, staff met in December and Town Manager Stegall is working to identifying the culture and assessing current activities and programs before moving forward.

Moran encouraged members to read Town Manager Stegall's letter of transmittal located in the Budget Report, it shares about his vision and includes many topics. He wants to develop a catalog of projects and services provided by the Town and set priorities before taking on new projects.

<http://www.townofcary.org/home/showdocument?id=16209> (Town Manager's letter of transmittal)

The official twitter feed for @TOC\_Fun is transitioning to staff with Parks & Rec.

Twitter verifies authentic municipal government accounts, members were asked to think about whether or not the Town should receive verification.

d. Downtown

There is still money in the budget for the Downtown website. The website is still in phase I – content development. Downtown Manager Ted Boyd is aware the ISAB is the beta group.

Parking is a challenge for visitors to downtown. Members mentioned there is a lot of parking on Walker Street and would like to see that information incorporated into the Downtown website.

Bush said there is a plan for wayfinding parking after some development is completed and additional signage will be coming.

e. Mobile

Members want to know about how mobile is coming into play with the new website.

f. Innovative Ideas

None

6. COMMENTS

a. Council Liaison

(Comments made by Bush unless otherwise stated)

- Will be participating in a panel for Triangle Smart Cities
- Encouraged members to visit the innovations center page  
<https://app.xtensio.com/folio/kztd1ybu>
- Recruitment for the boards is currently in process so the two board vacancies will not be replaced at this time.

b. Staff

c. Citizens

d. Members

Teen representative Parth Patel has been reassigned to the ISAB board.

Cillay and Campbell were contacted for the Aquastar survey. Members are interested in seeing the results as they thought some of the questions overlapped with the interests of the board. Moran shared the survey is a follow up to a 2011 survey regarding long range water supply planning.

7. COMING UP

a. Next Meeting July 10, 2017

b. Upcoming topics: Gigabit fiber deployment update & use idea generator public input on citizen communication need

8. ADJOURNMENT

Meeting adjourned at 8:12 pm.

<b>RESULT:</b>	<b>ADJOURNED [UNANIMOUS]</b>
<b>MOVER:</b>	Jeffrey Smith, Internet
<b>SECONDER:</b>	John Tramontin, General Public
<b>AYES:</b>	Campbell, Cillay, Monney, O'Cain, Smith, Tramontin
<b>ABSENT:</b>	Dighe, Whitfield

9. CALL TO ORDER

Minutes Acceptance: Minutes of Jun 5, 2017 6:00 PM (Approval of Minutes)

## Full Site Stats

Apr 1, 2015 - Apr 1, 2016

**All Users**  
100.00% Sessions

### Pageviews

**4,990,258**

% of Total: 100.00% (4,990,258)



### Sessions

**2,158,708**

% of Total: 100.00% (2,158,708)



### Average Time on Page

**00:01:24**

Avg for View: 00:01:24 (0.00%)



### Average Pages Per Session

**2.31**

Avg for View: 2.31 (0.00%)



### Most Popular Pages

Page Title	Unique Pageviews	Time on Page
Town of Cary	661,465	9852:02:05
Cary Police Charge Woman With Animal Cruelty for Taping Dog's Muzzle Shut	170,650	540:34:32
Utility Billing Online	138,535	1590:09:05
Parks, Recreation & Cultural Resources	87,979	955:55:18
Employment	78,566	1453:47:17
Programs and Classes	71,239	2011:42:04
Sports	56,131	448:04:08
Utility Accounts	55,504	720:03:34
Youth Athletics	48,063	1048:40:40
Fred G. Bond Metro Park	45,139	937:32:07

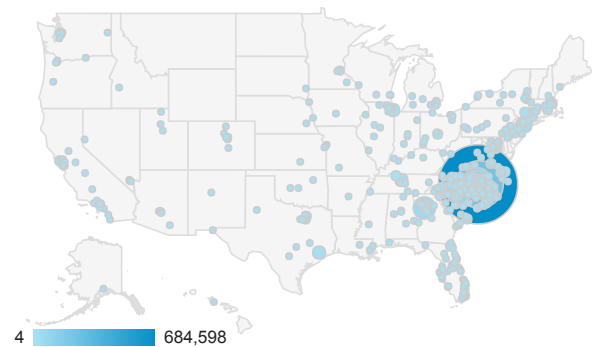
### Sessions by Browser

Browser	Sessions
Chrome	877,095
Safari	555,215
Internet Explorer	380,715
Firefox	179,005
Safari (in-app)	108,815
Android Browser	23,915
Edge	17,815
Amazon Silk	7,715
Opera	2,215
Opera Mini	1,415

### Site Searches and % Search Refinements by Search Term

Search Term	Total Unique Searches	% Search Refinements
There is no data for this view.		

### Entrances by City



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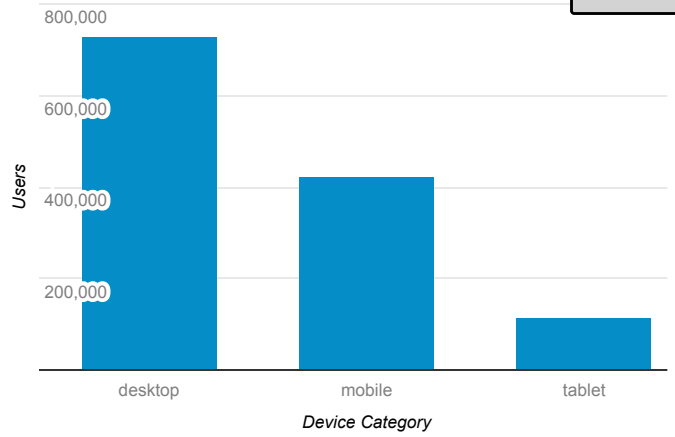


Least Visited Pages

Page Title	Pageviews	Time on Page
"Building a Better Cary" Added to Web	1	00:00:06
"Sport" to Play in Cary	1	00:00:27
00-02-A	1	00:02:04
00-09-V	1	00:01:25
00-17-V	1	00:00:00
00-18-V	1	00:02:53
01-A-012	1	00:00:10
01-MSU-004	1	00:00:00
01-V-002	1	00:00:00
01-V-015	1	00:00:00

Users by Device Category

3.1



Entrances by Full Referrer

Full Referrer	Entrances
google	1,143,027
(direct)	352,723
m.facebook.com/	155,959
bing	100,380
yahoo	77,100
facebook.com/	38,985
links.govdelivery.com/track	36,863
townofcary.org/	31,682
agency.governmentjobs.com/townofcary/default.cfm	13,421
search.townofcary.org/search	12,087

Users and Number of Sessions per User by Social Network

Social Network	Users	Number of Sessions per User
Facebook	187,842	1.10
Twitter	3,553	1.81
Yelp	511	1.23
reddit	464	1.10
TripAdvisor	315	1.18
Meetup	124	1.23
Blogger	107	1.43
LinkedIn	102	1.00
WordPress	64	1.27
Weebly	51	1.33

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## Full Site Stats

Apr 1, 2016 - Apr 1, 2017

**All Users**  
100.00% Sessions

### Pageviews

**4,783,914**

% of Total: 100.00% (4,783,914)



### Sessions

**2,061,058**

% of Total: 100.00% (2,061,058)



### Average Time on Page

**00:01:24**

Avg for View: 00:01:24 (0.00%)



### Average Pages Per Session

**2.32**

Avg for View: 2.32 (0.00%)



### Most Popular Pages

Page Title	Unique Pageviews	Time on Page
Town of Cary	524,057	7665:22:30
Utility Billing Online	114,002	1381:56:23
Town of Cary : Home	109,218	1497:56:10
Parks, Recreation & Cultural Resources	63,543	690:54:30
Employment	54,732	1003:17:28
Utility Accounts	47,591	635:56:39
Programs and Classes	47,309	1455:15:30
Standard Detail Drawings	43,296	636:54:20
Lazy Daze Arts and Crafts Festival	43,204	778:32:42
Sports	42,151	371:55:31

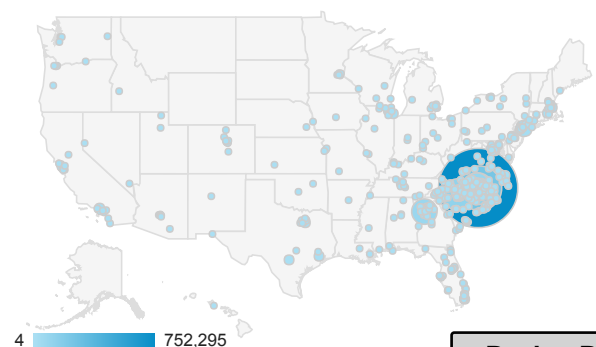
### Sessions by Browser

Browser	Sessions
Chrome	918,495
Safari	596,915
Internet Explorer	268,715
Firefox	137,715
Safari (in-app)	64,115
Edge	49,515
Android Webview	6,715
Amazon Silk	6,015
Android Browser	6,015
Opera	2,715

### Site Searches and % Search Refinements by Search Term

Search Term	Total Unique Searches	% Search Refinements
planning	120	24.63
zoning	107	29.31
jobs	105	1.89
budget	97	12.39
Basketball	95	3.92
inspections	95	13.86
Sports	94	4.04
permits	88	11.34
tennis	87	8.05
Who's my inspector	79	8.99

### Entrances by City



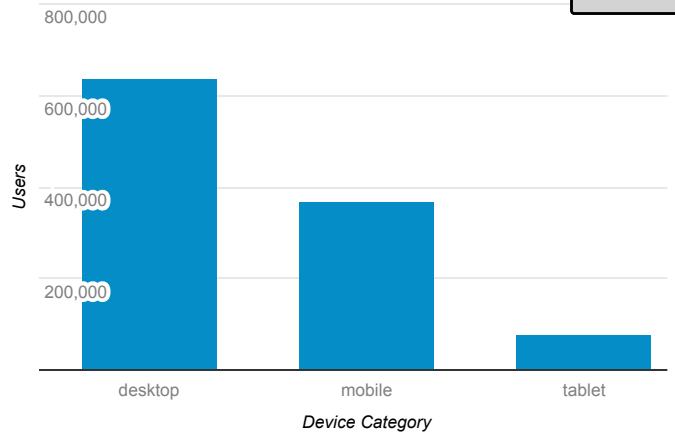
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Least Visited Pages

Page Title	Pageviews	Time on Page
"Building a Better Cary" Added to Web	1	00:05:35
"Sing Down" Appalachian Folk Traditions with Applause! Cary Youth Theatre Season Finale	1	00:00:00
"Sport" to Play in Cary	1	00:00:12
\$482,120 Contract Awarded for Emergency Repair Project on Cary Parkway	1	00:00:02
00-01-V	1	00:00:00
00-02-A	1	00:00:06
00-14-V	1	00:00:00
01-A-012	1	00:00:00
01-V-008	1	00:00:00
01-V-021	1	00:00:00

Users by Device Category

3.1



Entrances by Full Referrer

Full Referrer	Entrances
google	1,180,724
(direct)	337,754
bing	90,757
m.facebook.com/	66,221
yahoo	58,387
search.townofcary.org/search	41,249
townofcary.org/	36,692
links.govdelivery.com/	21,938
facebook.com/	16,057
com.google.android.googlequicksearchbox/	12,841

Users and Number of Sessions per User by Social Network

Social Network	Users	Number of Sessions per User
Facebook	57,191	1.57
Twitter	4,734	1.74
reddit	1,369	1.18
Yelp	301	1.23
LinkedIn	206	1.06
Blogger	107	1.58
Pinterest	95	1.04
Meetup	87	1.14
Weebly	87	1.56
AmericanTowns	54	1.00

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Created: 5/8/2017 7:34:41 PM	Webpage	Feedback Comments				
Town of Cary : Newsroom	<a href="http://www.townofcary.org/connect-engage/newsroom">http://www.townofcary.org/connect-engage/newsroom</a>	When I get a text update with a link, I need the link to go directly to more info about the subject of the text!!	1	1/26/17 10:12		
Town of Cary : Calendar	<a href="http://www.townofcary.org/connect-engage/calendar/-selcat/-seldept-undefined/-seltag-2">http://www.townofcary.org/connect-engage/calendar/-selcat/-seldept-undefined/-seltag-2</a>	I do not like the calendar filters. When you hit the arrow it only forwards one day. So you have a week on view, why doesn't it forward to the next week? Also it asks for "categories" but it should say VENUE since that's what is listed in the drop down. Categories would be festival, art, classes, which are listed as "filters"	1	2/1/17 20:16		
Town of Cary : GoCary	<a href="http://www.townofcary.org/services-publications/transit/gocary">http://www.townofcary.org/services-publications/transit/gocary</a>	Why isn't important info on this page? I need fare and schedule info not mission statements	1	2/2/17 15:08	2/8/17 0:00	Glen Baity
Town of Cary : Historic Landmarks	<a href="http://www.townofcary.org/projects-initiatives/project-updates/general-government-projects/historic-landmarks">http://www.townofcary.org/projects-initiatives/project-updates/general-government-projects/historic-landmarks</a>	No. Am looking for complete list of landmarks	1	2/3/17 12:30		
Town of Cary : Home	<a href="http://www.townofcary.org">http://www.townofcary.org</a>	looking for portal to get tax info on classes we took at town of cary for 2016.	1	2/3/17 15:40		
Town of Cary : Home	<a href="http://www.townofcary.org">http://www.townofcary.org</a>	no	1	2/3/17 15:40		
Town of Cary : Police	<a href="http://www.townofcary.org/services-publications/police">http://www.townofcary.org/services-publications/police</a>		1	2/4/17 7:36		
Town of Cary : Black Creek Greenway	<a href="http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/greenways/black-creek-greenway">http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/greenways/black-creek-greenway</a>	Who maintains the Weston Greenway? There is a large tree blocking the path.	1	2/6/17 10:53		
Town of Cary : Make a Payment	<a href="http://www.townofcary.org/services-publications/make-a-payment">http://www.townofcary.org/services-publications/make-a-payment</a>	Need to know how to pay	1	2/6/17 15:39		
Town of Cary : Home	<a href="http://www.townofcary.org">http://www.townofcary.org</a>		1	2/6/17 18:55		
Town of Cary : DigiPay	<a href="http://www.townofcary.org/services-publications/make-a-payment/digipay">http://www.townofcary.org/services-publications/make-a-payment/digipay</a>		1	2/7/17 19:47		
Town of Cary : Utility Customer Service	<a href="http://www.townofcary.org/services-publications/water-sewer/utility-customer-service">http://www.townofcary.org/services-publications/water-sewer/utility-customer-service</a>	It appears that there are two meanings for the same term "Account". Water bill account and online login account! Once I am logged in DigiPay and Aquastar, the system does not provide me a way to view the settings for the login account. It only shows the information pertaining to the water bill information. When DigiPay and Aquastar is designed and developed, did anyone try to use the system from a customer's perspective?	1	2/8/17 9:34	2/10/17 0:00	Glen Baity
Town of Cary : DigiPay	<a href="http://www.townofcary.org/services-publications/make-a-payment/digipay">http://www.townofcary.org/services-publications/make-a-payment/digipay</a>	no I am already enrolled and it will not take me to that screen	1	2/9/17 8:54	2/10/17 0:00	Glen Baity
Town of Cary : Town Manager's Office	<a href="http://www.townofcary.org/connect-engage/town-departments-offices/town-manager-s-office">http://www.townofcary.org/connect-engage/town-departments-offices/town-manager-s-office</a>	Your staff directory and the link to the town manager's office, are bothersome. The hot link does not open a window, or an email, or show his phone number. Are you trying to make this more difficult than it needs to be? Your staff directory with 63 pages alphabetized is rather ridiculous too. Just have the departments as drop downs or hot links that can be opened and THEN searched. No one needs to wade through 63 pages!	1	2/9/17 10:22	2/10/17 0:00	Glen Baity
Town of Cary : Home	<a href="http://www.townofcary.org">http://www.townofcary.org</a>		1	2/9/17 10:49		
Town of Cary : Bank Draft Form	<a href="http://www.townofcary.org/services-publications/water-sewer/utility-customer-service/utility-payment-options/bank-draft-form">http://www.townofcary.org/services-publications/water-sewer/utility-customer-service/utility-payment-options/bank-draft-form</a>		1	2/9/17 14:36		
Town of Cary : Standard Detail Drawings	<a href="http://www.townofcary.org/business-development/developing-in-cary/standard-detail-drawings-2017">http://www.townofcary.org/business-development/developing-in-cary/standard-detail-drawings-2017</a>	I had to do a "search" to find the standard details. I went through all sorts of tabs and links to try to find these in the places they would intuitively be. Please consider making a link to the standard details and specifications more prominent off one of the main tabs. It also appears the pdfs won't open.	1	2/10/17 15:25		
Town of Cary : Bond Park Community Center	<a href="http://www.townofcary.org/recreation-enjoyment/facilities/bond-park-community-center">http://www.townofcary.org/recreation-enjoyment/facilities/bond-park-community-center</a>		1	2/11/17 16:51		
Town of Cary : Camp Information: Track Out Summer and School S-Out	<a href="http://www.townofcary.org/recreation-enjoyment/programs-classes/camp-information-track-out-summer-and-school-s-out">http://www.townofcary.org/recreation-enjoyment/programs-classes/camp-information-track-out-summer-and-school-s-out</a>		1	2/12/17 8:40		
Town of Cary : Junior Team Tennis	<a href="http://www.townofcary.org/recreation-enjoyment/facilities/cary-tennis-park/juniors/junior-team-tennis">http://www.townofcary.org/recreation-enjoyment/facilities/cary-tennis-park/juniors/junior-team-tennis</a>		1	2/13/17 9:24		
Town of Cary : Cary Dog Parks	<a href="http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/parks/cary-dog-parks">http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/parks/cary-dog-parks</a>		1	2/15/17 17:15		
Town of Cary : Staff Directory	<a href="http://www.townofcary.org/Home/Components/StaffDirectory/StaffDirectory/4420/1443?seldept=12">http://www.townofcary.org/Home/Components/StaffDirectory/StaffDirectory/4420/1443?seldept=12</a>	How can I email staff a question - I've already spoken to the person I need but I cannot follow up with an email since you do not list them in the employee directory as other Municipalities do.	1	2/16/17 8:32	4/7/17 0:00	Glen Baity
Town of Cary : Rezoning Cases	<a href="http://www.townofcary.org/connect-engage/transparency/public-hearings/public-hearing-cases/rezoning-cases">http://www.townofcary.org/connect-engage/transparency/public-hearings/public-hearing-cases/rezoning-cases</a>	Not able to see 2017 rezoning cases. Would like to see because one of the cases is near my residence. When will they be posted?	1	2/16/17 12:36		
Town of Cary : Planning Department	<a href="http://www.townofcary.org/connect-engage/town-departments-offices/planning-department">http://www.townofcary.org/connect-engage/town-departments-offices/planning-department</a>		1	2/16/17 13:18		
Town of Cary : Trails At Hemlock Bluffs	<a href="http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/parks/stevens-nature-center-at-hemlock-bluffs-nature-preserve/trails-at-hemlock-bluffs">http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/parks/stevens-nature-center-at-hemlock-bluffs-nature-preserve/trails-at-hemlock-bluffs</a>		1	2/18/17 12:36		
Town of Cary : Stevens Nature Center	<a href="http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/parks/stevens-nature-center-at-hemlock-bluffs-nature-preserve">http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/parks/stevens-nature-center-at-hemlock-bluffs-nature-preserve</a>	Get rid of this pop-up	1	2/18/17 12:43		
Town of Cary : Water	<a href="http://www.townofcary.org/services-publications/water-sewer/water">http://www.townofcary.org/services-publications/water-sewer/water</a>		1	2/18/17 16:47		
Town of Cary : About the Site	<a href="http://www.townofcary.org/connect-engage/town-departments-offices/town-manager-s-office/public-information/about-the-site">http://www.townofcary.org/connect-engage/town-departments-offices/town-manager-s-office/public-information/about-the-site</a>		1	2/18/17 21:38		
Town of Cary : Home	<a href="http://www.townofcary.org/">http://www.townofcary.org/</a>	Search engine does not appear to work and site is not very friendly.	1	2/20/17 18:47		
Town of Cary : Online Plan Submittal	<a href="http://www.townofcary.org/services-publications/residential-permits-inspections/development-regulations/plan-review-and-design">http://www.townofcary.org/services-publications/residential-permits-inspections/development-regulations/plan-review-and-design</a>		1	2/21/17 15:54		
Town of Cary : Programs by Category	<a href="http://www.townofcary.org/recreation-enjoyment/programs-classes/programs-by-category">http://www.townofcary.org/recreation-enjoyment/programs-classes/programs-by-category</a>	I'm looking for adult fitness class at MCCC. When I clicked on that facility I did not get all the offerings. When I click on adult fitness from Programs and classes I get a listing for August!?! Why is the most recent update at the bottom of page and not first thing? page and not the top?	1	2/23/17 11:04	4/7/17 0:00	Glen Baity
Town of Cary : News & Updates	<a href="http://www.townofcary.org/services-publications/transit/gocary/news-updates">http://www.townofcary.org/services-publications/transit/gocary/news-updates</a>		1	2/23/17 21:16	4/7/17 0:00	Glen Baity
Town of Cary : Contact the Town	<a href="http://www.townofcary.org/connect-engage/get-help">http://www.townofcary.org/connect-engage/get-help</a>	The feedback email link is not working.	1	2/27/17 11:57		
Town of Cary : Discover Our Camps	<a href="http://www.townofcary.org/recreation-enjoyment/facilities/cary-tennis-park/tennis-camps">http://www.townofcary.org/recreation-enjoyment/facilities/cary-tennis-park/tennis-camps</a>		1	2/27/17 14:19		

Minutes Acceptance: Minutes of Jun 5, 2017 6:00 PM (Approval of Minutes)

Town of Cary : Fluoride in Drinking Water	<a href="http://www.townofcary.org/services-publications/water-sewer/water/water-treatment/fluoride-in-drinking-water">http://www.townofcary.org/services-publications/water-sewer/water/water-treatment/fluoride-in-drinking-water</a>	Could you not poison my water with fluoride?	1	2/28/17 8:28		
Town of Cary : Planning Department	<a href="http://www.townofcary.org/connect-engage/town-departments-offices/planning-department">http://www.townofcary.org/connect-engage/town-departments-offices/planning-department</a>	Staff contacts would be VERY helpful from the "Planning Department" link! Thank you.	1	2/28/17 10:04		
Town of Cary : Cary Arts Center	<a href="http://www.townofcary.org/recreation-enjoyment/facilities/cary-arts-center?cary=2017&amp;curm=3&amp;curd=1&amp;curview=month">http://www.townofcary.org/recreation-enjoyment/facilities/cary-arts-center?cary=2017&amp;curm=3&amp;curd=1&amp;curview=month</a>	Please reformat the calendar for mobile users. Cannot see events schedule	1	2/28/17 20:49		
Town of Cary : Home	<a href="http://www.townofcary.org/home">http://www.townofcary.org/home</a>	I want the phone number of the division to file for divorce	1	3/1/17 12:43		
Town of Cary : Aquastar	<a href="http://www.townofcary.org/services-publications/water-sewer/water/aquastar">http://www.townofcary.org/services-publications/water-sewer/water/aquastar</a>	Aquastar is a joke of a system, it does not give an accurate usage summary, and the fact that Cary relentlessly promotes it is embarrassing.	1	3/1/17 16:25		
Town of Cary : Recycling Carts	<a href="http://www.townofcary.org/services-publications/garbage-recycling-yard-waste/recycling/recycling-carts">http://www.townofcary.org/services-publications/garbage-recycling-yard-waste/recycling/recycling-carts</a>	the link for "what's accepted for curbside recycling" goes to a log-in page. I'm assuming this should lead to a PDF and not a login-secured site.	1	3/3/17 15:25		
Town of Cary : Cary Arts Center	<a href="http://www.townofcary.org/recreation-enjoyment/facilities/cary-arts-center">http://www.townofcary.org/recreation-enjoyment/facilities/cary-arts-center</a>		1	3/7/17 8:36		
Town of Cary : Public Records	<a href="http://www.townofcary.org/mayor-council/town-council/public-records">http://www.townofcary.org/mayor-council/town-council/public-records</a>		1	3/10/17 8:41		
Town of Cary : Home	<a href="http://www.townofcary.org/">http://www.townofcary.org/</a>	I couldn't find anything about how to not become a victim of Identity Theft or Fraud.	1	3/10/17 12:00		
Town of Cary : Calendar	<a href="http://www.townofcary.org/connect-engage/calendar">http://www.townofcary.org/connect-engage/calendar</a>		1	3/15/17 14:24		
Town of Cary : Programs & Classes	<a href="http://www.townofcary.org/recreation-enjoyment/programs-classes">http://www.townofcary.org/recreation-enjoyment/programs-classes</a>	Your program is not easily accessible/readable over the internet	1	3/16/17 7:03		
Town of Cary : Standard Detail Drawings	<a href="http://www.townofcary.org/business-development/developing-in-cary/standard-detail-drawings">http://www.townofcary.org/business-development/developing-in-cary/standard-detail-drawings</a>		1	3/16/17 9:29		
Town of Cary : Upcoming Productions	<a href="http://www.townofcary.org/recreation-enjoyment/arts-culture/youth-theater/upcoming-productions">http://www.townofcary.org/recreation-enjoyment/arts-culture/youth-theater/upcoming-productions</a>		1	3/17/17 13:54		
Town of Cary : Bond Park Community Center	<a href="http://www.townofcary.org/recreation-enjoyment/facilities/bond-park-community-center">http://www.townofcary.org/recreation-enjoyment/facilities/bond-park-community-center</a>	When is kids day	1	3/18/17 17:19		
Town of Cary : Programs & Classes	<a href="http://www.townofcary.org/recreation-enjoyment/programs-classes">http://www.townofcary.org/recreation-enjoyment/programs-classes</a>		1	3/19/17 11:13		
Town of Cary : How To Use Aquastar	<a href="http://www.townofcary.org/services-publications/water-sewer/water/aquastar/how-to-use-aquastar">http://www.townofcary.org/services-publications/water-sewer/water/aquastar/how-to-use-aquastar</a>		1	3/22/17 7:17		
Town of Cary : Make a Payment	<a href="http://www.townofcary.org/services-publications/make-a-payment">http://www.townofcary.org/services-publications/make-a-payment</a>	No. Can't find my bill online	1	3/24/17 18:38		
Town of Cary : Contact the Town	<a href="http://www.townofcary.org/connect-engage/get-help">http://www.townofcary.org/connect-engage/get-help</a>	Cannot contact call center on weekends	1	3/25/17 11:35	3/30/17 0:00	Glen Baity
Town of Cary : Home	<a href="http://www.townofcary.org/">http://www.townofcary.org/</a>	I just want to pay my water bill like always! Now I can't even find the spot! My Daddy used to say "if it ain't broke, don't fix it!". The old Cary site WAS NOT Broken!	1	3/25/17 13:30		
Town of Cary : Home	<a href="http://www.townofcary.org/home">http://www.townofcary.org/home</a>	Alert for water main break -- status	1	3/27/17 10:55		
Town of Cary : Programs & Classes	<a href="http://www.townofcary.org/recreation-enjoyment/programs-classes">http://www.townofcary.org/recreation-enjoyment/programs-classes</a>	Looking for more options for young children under four. Disappointing!	1	3/27/17 14:58		
Town of Cary : Enrolled Participants	<a href="http://www.townofcary.org/recreation-enjoyment/programs-classes/camp-information-track-out-summer-and-school-s-out/enrolled-participants">http://www.townofcary.org/recreation-enjoyment/programs-classes/camp-information-track-out-summer-and-school-s-out/enrolled-participants</a>	how do you fill out permission slips	1	3/27/17 20:48		
Town of Cary : Home	<a href="http://www.townofcary.org/">http://www.townofcary.org/</a>	This website is not easy to navigate	1	3/28/17 15:25		
Town of Cary : Residential Inspections	<a href="http://www.townofcary.org/services-publications/residential-permits-inspections/residential-inspections-information">http://www.townofcary.org/services-publications/residential-permits-inspections/residential-inspections-information</a>	Need a direct link to view the inspection results	1	3/30/17 16:44		
Town of Cary : Home	<a href="http://www.townofcary.org/">http://www.townofcary.org/</a>	I cannot find "get rain out information" as directed by the Cary Tennis Park voice mail. I finally find an inclement weather page for CTP, which says it will be updated an hour before the event--yet it does not reflect any rain information, and events are ongoing now?	1	3/31/17 10:36	4/7/17 0:00	Glen Baity
Town of Cary : Cary Tennis Park	<a href="http://www.townofcary.org/recreation-enjoyment/facilities/cary-tennis-park">http://www.townofcary.org/recreation-enjoyment/facilities/cary-tennis-park</a>	I just want to make a reservation. No option I can fine. Plenty of unnecessary information. Nothing about the simplest thing I could be asking for. Or if it is there it is hard to fine	1	4/1/17 9:39	4/7/17 0:00	Glen Baity
Town of Cary : Rates and Fees	<a href="http://www.townofcary.org/recreation-enjoyment/facilities/cary-tennis-park/rates-and-fees">http://www.townofcary.org/recreation-enjoyment/facilities/cary-tennis-park/rates-and-fees</a>	so I came home to try...no way to make reservation on line that I can tell. no one answers the phone or calls back. a bit frustrating to say the very least.	1	4/1/17 11:17	4/7/17 0:00	Glen Baity
Town of Cary : Walnut Street Park	<a href="http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/parks/walnut-street-park">http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/parks/walnut-street-park</a>	Can't reserve picnic shelter for walnut park	1	4/1/17 16:11		
Town of Cary : Calendar	<a href="http://www.townofcary.org/connect-engage/calendar">http://www.townofcary.org/connect-engage/calendar</a>		1	4/1/17 18:00		
Town of Cary : Town Departments & Offices	<a href="http://www.townofcary.org/connect-engage/town-departments-offices">http://www.townofcary.org/connect-engage/town-departments-offices</a>		1	4/3/17 19:02		
Town of Cary : Utility Customer Service	<a href="http://www.townofcary.org/services-publications/water-sewer/utility-customer-service">http://www.townofcary.org/services-publications/water-sewer/utility-customer-service</a>		1	4/3/17 19:02		
Town of Cary : Newsroom	<a href="http://www.townofcary.org/connect-engage/newsroom">http://www.townofcary.org/connect-engage/newsroom</a>	What is the name of your news paper I am looking for my Aunt's obituary	1	4/6/17 12:02		
Town of Cary : Calendar	<a href="http://www.townofcary.org/connect-engage/calendar/-selcat46/-seldept-undefined/-seltag-">http://www.townofcary.org/connect-engage/calendar/-selcat46/-seldept-undefined/-seltag-</a>		1	4/7/17 9:39		
Town of Cary : Online Application	<a href="http://www.townofcary.org/recreation-enjoyment/events/festivals/lazy-daze-arts-and-crafts-festival/apply/online-application">http://www.townofcary.org/recreation-enjoyment/events/festivals/lazy-daze-arts-and-crafts-festival/apply/online-application</a>		1	4/9/17 12:22		
Town of Cary : Recycling	<a href="http://www.townofcary.org/services-publications/garbage-recycling-yard-waste/recycling">http://www.townofcary.org/services-publications/garbage-recycling-yard-waste/recycling</a>		1	4/10/17 17:30		
Town of Cary : Online Application	<a href="http://www.townofcary.org/recreation-enjoyment/events/festivals/lazy-daze-arts-and-crafts-festival/apply/online-application">http://www.townofcary.org/recreation-enjoyment/events/festivals/lazy-daze-arts-and-crafts-festival/apply/online-application</a>		1	4/10/17 23:01		
Town of Cary : Garbage Collection	<a href="http://www.townofcary.org/services-publications/garbage-recycling-yard-waste/garbage-collection">http://www.townofcary.org/services-publications/garbage-recycling-yard-waste/garbage-collection</a>	Holiday week garbage pickup schedule	1	4/11/17 18:39		
Town of Cary : Door to Door Service	<a href="http://www.townofcary.org/services-publications/transit/gocary/door-to-door-service">http://www.townofcary.org/services-publications/transit/gocary/door-to-door-service</a>		1	4/12/17 10:18		
Town of Cary : Discover Our Camps	<a href="http://www.townofcary.org/recreation-enjoyment/programs-classes/camp-information-track-out-summer-and-school-s-out/discover-our-camps">http://www.townofcary.org/recreation-enjoyment/programs-classes/camp-information-track-out-summer-and-school-s-out/discover-our-camps</a>	where is the volunteer information	1	4/12/17 18:34		
Town of Cary : Bond Park Community Center	<a href="http://www.townofcary.org/recreation-enjoyment/facilities/bond-park-community-center">http://www.townofcary.org/recreation-enjoyment/facilities/bond-park-community-center</a>		1	4/16/17 0:21		
Town of Cary : Door to Door Service	<a href="http://www.townofcary.org/services-publications/transit/gocary/door-to-door-service">http://www.townofcary.org/services-publications/transit/gocary/door-to-door-service</a>		1	4/17/17 7:20		
Town of Cary : Water Shortage Response Plan	<a href="http://www.townofcary.org/services-publications/water-sewer/water/water-conservation/water-shortage-response-plan">http://www.townofcary.org/services-publications/water-sewer/water/water-conservation/water-shortage-response-plan</a>	Can a homeowner back wash his pool onto my grass. I live at _____ way Pool is at _____ way Please call me if you can help _____ Thank you	1	4/17/17 19:14		

Town of Cary : Land Development Ordinance	<a href="http://www.townofcary.org/services-publications/residential-permits-inspections/development-regulations/land-development-ordinance">http://www.townofcary.org/services-publications/residential-permits-inspections/development-regulations/land-development-ordinance</a>		1	4/20/17 15:09		
Town of Cary : Residential Backflow Prevention Assembly Testing Program	<a href="http://www.townofcary.org/services-publications/water-sewer/water/cross-connection-control/residential-backflow-prevention-assembly-testing-program">http://www.townofcary.org/services-publications/water-sewer/water/cross-connection-control/residential-backflow-prevention-assembly-testing-program</a>	No looking for the backflow opt out form mentioned in your letter.	1	4/21/17 10:40		
Town of Cary : New to Cary?	<a href="http://www.townofcary.org/services-publications/new-to-cary">http://www.townofcary.org/services-publications/new-to-cary</a>	Who is your cable provider	1	4/25/17 17:36		
Town of Cary : Curbside Recycling	<a href="http://www.townofcary.org/services-publications/garbage-recycling-yard-waste/recycling/curbside-recycling">http://www.townofcary.org/services-publications/garbage-recycling-yard-waste/recycling/curbside-recycling</a>	I was looking for a short recycling video you guys used to have. It said what can and can't go into the bins--and how to put it in the bins. Am I missing this?	1	4/26/17 14:49		
Town of Cary : Youth Sports	<a href="http://www.townofcary.org/recreation-enjoyment/sports/youth-sports">http://www.townofcary.org/recreation-enjoyment/sports/youth-sports</a>	No	1	4/27/17 11:26		
Town of Cary : Standard Detail Drawings	<a href="http://www.townofcary.org/business-development/developing-in-cary/standard-detail-drawings-2017">http://www.townofcary.org/business-development/developing-in-cary/standard-detail-drawings-2017</a>		1	4/27/17 15:34		
Town of Cary : Graphs	<a href="http://www.townofcary.org/services-publications/water-sewer/water/aquastar/how-to-use-aquastar/graphs">http://www.townofcary.org/services-publications/water-sewer/water/aquastar/how-to-use-aquastar/graphs</a>		1	4/28/17 16:28		
Town of Cary : Police Department	<a href="http://www.townofcary.org/connect-engage/town-departments-offices/police-department">http://www.townofcary.org/connect-engage/town-departments-offices/police-department</a>	How to file hit and run report...	1	4/29/17 9:13		
Town of Cary : Interactive Development Map	<a href="http://www.townofcary.org/projects-initiatives/maps/interactive-development-map">http://www.townofcary.org/projects-initiatives/maps/interactive-development-map</a>	Why in the world did you guys do away with the Virtual Interactive Planner (VIP)? That was a great tool, and helpful when looking up PDD information. Now, nothing. Service level down.	1	5/1/17 13:16		
Town of Cary : Jobs & Employees	<a href="http://www.townofcary.org/connect-engage/jobs-employees">http://www.townofcary.org/connect-engage/jobs-employees</a>	Could not get to employment opportunities.	1	5/1/17 20:15		
Town of Cary : Bond Park Community Center	<a href="http://www.townofcary.org/recreation-enjoyment/facilities/bond-park-community-center">http://www.townofcary.org/recreation-enjoyment/facilities/bond-park-community-center</a>		1	5/2/17 15:38		
Town of Cary : Spring Youth Baseball	<a href="http://www.townofcary.org/recreation-enjoyment/sports/youth-sports/spring-youth-baseball-and-softball-ages-5-18">http://www.townofcary.org/recreation-enjoyment/sports/youth-sports/spring-youth-baseball-and-softball-ages-5-18</a>	Show calendars	1	5/2/17 17:24		
Town of Cary : Home	<a href="http://www.townofcary.org/home">http://www.townofcary.org/home</a>	Unable to access navigation as everything is showing behind the big circle	1	5/3/17 16:45		
Town of Cary : Junior Team Tennis (Juniors)	<a href="http://www.townofcary.org/recreation-enjoyment/facilities/cary-tennis-park/juniors/junior-team-tennis-2023">http://www.townofcary.org/recreation-enjoyment/facilities/cary-tennis-park/juniors/junior-team-tennis-2023</a>		1	5/3/17 17:23		
Town of Cary : Middle Creek Disc Golf Course	<a href="http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/parks/middle-creek-school-park/middle-creek-disc-golf-course">http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/parks/middle-creek-school-park/middle-creek-disc-golf-course</a>		1	5/6/17 7:44		
Town of Cary : Town Departments & Offices	<a href="http://www.townofcary.org/connect-engage/town-departments-offices">http://www.townofcary.org/connect-engage/town-departments-offices</a>	Under each dept listed they should give a contact phone number or extension number. Should not have to go to another location on web to find a phone number.	2	1/27/17 10:05	2/8/17 0:00	Glen Baity
Town of Cary : Calendar	<a href="http://www.townofcary.org/connect-engage/calendar">http://www.townofcary.org/connect-engage/calendar</a>	I hate this feedback tab sticking into my mobile phone screen! Blocks content in the right . Pls remove	2	2/1/17 20:14	2/8/17 0:00	Glen Baity
Town of Cary : Senior Center	<a href="http://www.townofcary.org/recreation-enjoyment/facilities/senior-center">http://www.townofcary.org/recreation-enjoyment/facilities/senior-center</a>		2	2/4/17 0:16		
Town of Cary : Jobs & Employees	<a href="http://www.townofcary.org/connect-engage/jobs-employees">http://www.townofcary.org/connect-engage/jobs-employees</a>	Unable to access W-2 info due to confusing info regarding additional & different login info required & nowhere to enter it.	2	2/5/17 14:05		
Town of Cary : Projects & Initiatives	<a href="http://www.townofcary.org/projects-initiatives">http://www.townofcary.org/projects-initiatives</a>	I think sustainability is a service, and that is where I looked for it. Perhaps it could be an Initiative, but definitely not recreation.	2	2/7/17 20:10	2/10/17 0:00	Glen Baity
Town of Cary : Calendar	<a href="http://www.townofcary.org/connect-engage/calendar">http://www.townofcary.org/connect-engage/calendar</a>		2	2/8/17 9:12		
Town of Cary : Utility Customer Service	<a href="http://www.townofcary.org/services-publications/water-sewer/utility-customer-service">http://www.townofcary.org/services-publications/water-sewer/utility-customer-service</a>	Good morning, I am trying to use the new DigiPay and Aqustar online. There are a few issues: 1. When trying to set up an account initially, the password has to be at least 8 characters in length. Since I did not see that requirement before finishing the setup, I used a password of 7 characters and only found out later it did not work. The system should have rejected my initial set up and gave an error message instead. In this case, I had to go through the "Forget password" process to recreate one. This is definitely not acceptable. Which online system does not check that? 2. Once I am in DigiPay and Aqustar, there is not an obvious way for me to log out. Is there one? If not, there should be one. Again, similar to my point in #1 above. Which system does not have this feature? Thanks!	2	2/8/17 9:47	2/10/17 0:00	Glen Baity
Town of Cary : FAQ	<a href="http://www.townofcary.org/connect-engage/town-departments-offices/planning-department/faq">http://www.townofcary.org/connect-engage/town-departments-offices/planning-department/faq</a>	On the FAQ page....might be helpful to create a separate page that consolidates all of the links imbedded in the text explanations and put a link on the main PD page to this list....maybe call it "quick links" or "Frequently used Planning Links"	2	2/9/17 17:27	2/10/17 0:00	Glen Baity
Town of Cary : Cary Tennis Park	<a href="http://www.townofcary.org/recreation-enjoyment/facilities/cary-tennis-park">http://www.townofcary.org/recreation-enjoyment/facilities/cary-tennis-park</a>		2	2/21/17 17:34		
Town of Cary : Sk8-Cary	<a href="http://www.townofcary.org/recreation-enjoyment/facilities/sk8-cary">http://www.townofcary.org/recreation-enjoyment/facilities/sk8-cary</a>	Could not find the regular schedule for sessions	2	2/21/17 18:02	4/7/17 0:00	Glen Baity
Town of Cary : GoCary	<a href="http://www.townofcary.org/services-publications/transit/gocary">http://www.townofcary.org/services-publications/transit/gocary</a>	What is DBE in the chart?	2	2/23/17 21:09	4/7/17 0:00	Glen Baity
Town of Cary : Jobs & Employees	<a href="http://www.townofcary.org/connect-engage/jobs-employees">http://www.townofcary.org/connect-engage/jobs-employees</a>	Why is everything on the main portion of this page exactly the same as the side menu? Seems like a wasted opportunity.	2	2/24/17 15:39		
Town of Cary : Covered Courts	<a href="http://www.townofcary.org/recreation-enjoyment/facilities/cary-tennis-park/covered-courts">http://www.townofcary.org/recreation-enjoyment/facilities/cary-tennis-park/covered-courts</a>	When will the 7 courts be completed?	2	2/25/17 16:31	4/7/17 0:00	Glen Baity
Town of Cary : Frequently Asked Questions	<a href="http://www.townofcary.org/services-publications/water-sewer/water/reclaimed-water/frequently-asked-questions">http://www.townofcary.org/services-publications/water-sewer/water/reclaimed-water/frequently-asked-questions</a>	I would like to be able find where reclaimed water is available	2	2/26/17 13:03		
Town of Cary : Adult Sports	<a href="http://www.townofcary.org/recreation-enjoyment/sports/adult-sports">http://www.townofcary.org/recreation-enjoyment/sports/adult-sports</a>	no looking for a registration form for senior softball	2	2/28/17 21:47		
Town of Cary : Youth Sports	<a href="http://www.townofcary.org/recreation-enjoyment/sports/youth-sports">http://www.townofcary.org/recreation-enjoyment/sports/youth-sports</a>	Where are the rules for all the youth sports leagues?	2	3/1/17 8:58		
Town of Cary : Residential Inspections	<a href="http://www.townofcary.org/services-publications/residential-permits-inspections">http://www.townofcary.org/services-publications/residential-permits-inspections</a>		2	3/2/17 19:31		
Town of Cary : Interactive Development Map	<a href="http://www.townofcary.org/projects-initiatives/maps/interactive-development-map">http://www.townofcary.org/projects-initiatives/maps/interactive-development-map</a>		2	3/6/17 17:41		
Town of Cary : Standard Detail Drawings	<a href="http://www.townofcary.org/business-development/developing-in-cary/standard-detail-drawings">http://www.townofcary.org/business-development/developing-in-cary/standard-detail-drawings</a>		2	3/8/17 5:46		
Town of Cary : GoCary	<a href="http://www.townofcary.org/services-publications/transit/gocary">http://www.townofcary.org/services-publications/transit/gocary</a>	I was trying to find out how would you have to be to ride go Cary transit by yourself	2	3/8/17 14:36		
Town of Cary : Standard Detail Drawings	<a href="http://www.townofcary.org/business-development/developing-in-cary/standard-detail-drawings">http://www.townofcary.org/business-development/developing-in-cary/standard-detail-drawings</a>		2	3/16/17 9:29		

Town of Cary : General Information	<a href="http://www.townofcary.org/recreation-enjoyment/facilities/cary-tennis-park/general-information">http://www.townofcary.org/recreation-enjoyment/facilities/cary-tennis-park/general-information</a>	Inclement weather make up days for Cary tennis junior lessons	2	3/16/17 13:23		
Town of Cary : Spring Youth Baseball	<a href="http://www.townofcary.org/recreation-enjoyment/sports/youth-sports/spring-youth-baseball-and-softball-ages-5-18">http://www.townofcary.org/recreation-enjoyment/sports/youth-sports/spring-youth-baseball-and-softball-ages-5-18</a>	Can't find ez reg easily like i used to.	2	3/23/17 15:46	3/30/17 0:00	Glen Baity
Town of Cary : Directory	<a href="http://www.townofcary.org/connect-engage/town-departments-offices/directory/-alpha-H/-npage-3">http://www.townofcary.org/connect-engage/town-departments-offices/directory/-alpha-H/-npage-3</a>	No, the email form did not confirm that the email was sent successfully after submitting.	2	3/24/17 8:22		
Town of Cary : Special Events	<a href="http://www.townofcary.org/recreation-enjoyment/events/special-events">http://www.townofcary.org/recreation-enjoyment/events/special-events</a>	Celebrating National Dance Week links to 2014 event...FYI	2	4/8/17 9:58		
Town of Cary : Discover Our Camps	<a href="http://www.townofcary.org/recreation-enjoyment/facilities/cary-tennis-park/tennis-camps">http://www.townofcary.org/recreation-enjoyment/facilities/cary-tennis-park/tennis-camps</a>		2	4/13/17 12:09		
Town of Cary : North Cary Park	<a href="http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/parks/north-cary-park">http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/parks/north-cary-park</a>		2	4/21/17 16:34		
Town of Cary : Adopted Budget for F	<a href="http://www.townofcary.org/services-publications/plans-publications-reports/budget/adopted-budget-for-fiscal-year-2017">http://www.townofcary.org/services-publications/plans-publications-reports/budget/adopted-budget-for-fiscal-year-2017</a>	Where would I find the information that I used to find under "About Cary".	2	5/1/17 14:11		
Town of Cary : Teen Council	<a href="http://www.townofcary.org/recreation-enjoyment/special-populations/teens/teen-council">http://www.townofcary.org/recreation-enjoyment/special-populations/teens/teen-council</a>	I couldnt find anything because i am an njhs member and want to volunteer. But i cant find anything to do together with all my friends!	2	5/1/17 16:51		
Town of Cary : Discover Our Camps	<a href="http://www.townofcary.org/recreation-enjoyment/programs-classes/camp-information-track-out-summer-and-school-s-out/discover-our-camps">http://www.townofcary.org/recreation-enjoyment/programs-classes/camp-information-track-out-summer-and-school-s-out/discover-our-camps</a>		3	1/29/17 16:27		
Town of Cary : Home	<a href="http://www.townofcary.org">http://www.townofcary.org</a>	Where's staff email addresses? Not listed anymore? Why?	3	2/1/17 19:46		
Town of Cary : Calendar	<a href="http://www.townofcary.org/connect-engage/calendar/-selcat/-selept-undefined/-seltag-10">http://www.townofcary.org/connect-engage/calendar/-selcat/-selept-undefined/-seltag-10</a>	Hello, I am hoping to connect with an the person who coordinates the community calendar about publishing my upcoming event. Thanks,	3	2/8/17 16:19		
Town of Cary : Planning Department	<a href="http://www.townofcary.org/connect-engage/town-departments-offices/planning-department">http://www.townofcary.org/connect-engage/town-departments-offices/planning-department</a>	I am on "PLANNING DEPARTMENT" page which I use fairly regularly. Would be helpful to have the "staff contacts" link on this page so you would not have to dig down further to find it	3	2/9/17 17:10	2/10/17 0:00	Glen Baity
Town of Cary : Page Not Found...	<a href="http://www.townofcary.org/?navid=1228">http://www.townofcary.org/?navid=1228</a>	"Staff directory" link not working..."page not found"	3	2/9/17 17:14	2/10/17 0:00	Glen Baity
Town of Cary : Visitor Information ar	<a href="http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/parks/stevens-nature-center-at-hemlock-bluffs-nature-preserve/visitor-information-and-directions">http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/parks/stevens-nature-center-at-hemlock-bluffs-nature-preserve/visitor-information-and-directions</a>		3	2/17/17 17:57		
Town of Cary : Affordable Housing In	<a href="http://www.townofcary.org/services-publications/housing/affordable-housing-initiative">http://www.townofcary.org/services-publications/housing/affordable-housing-initiative</a>		3	2/18/17 14:06		
Town of Cary : Traffic	<a href="http://www.townofcary.org/services-publications/traffic">http://www.townofcary.org/services-publications/traffic</a>	Is it ok to put up a basketball net a cul de sac?	3	2/21/17 12:49		
Town of Cary : Contact the Town	<a href="http://www.townofcary.org/connect-engage/get-help">http://www.townofcary.org/connect-engage/get-help</a>	Glen, it may be helpful to identify this icon as the comment button. I just stumbled on it and wondered what this purple thing was. At least for me, it wasn't very intuitive ... but I might not be your target audience!	3	2/23/17 12:10		
Town of Cary : GoCary	<a href="http://www.townofcary.org/services-publications/transit/gocary">http://www.townofcary.org/services-publications/transit/gocary</a>		3	2/25/17 10:48		
Town of Cary : Home	<a href="http://www.townofcary.org/home">http://www.townofcary.org/home</a>	test1001 by neil	3	2/27/17 4:34		
Town of Cary : NC Building Codes	<a href="http://www.townofcary.org/services-publications/residential-permits-inspections/nc-building-codes">http://www.townofcary.org/services-publications/residential-permits-inspections/nc-building-codes</a>	I am trying to find the zoning/set back restrictions for my property. Where is that information located?	3	2/27/17 12:17		
Town of Cary : Standard Specification	<a href="http://www.townofcary.org/business-development/developing-in-cary/standard-specifications-2017">http://www.townofcary.org/business-development/developing-in-cary/standard-specifications-2017</a>	It would be helpful to add a link to the standard drawings on this page.	3	2/28/17 10:15		
Town of Cary : Senior Center	<a href="http://www.townofcary.org/recreation-enjoyment/facilities/senior-center">http://www.townofcary.org/recreation-enjoyment/facilities/senior-center</a>		3	3/2/17 14:07		
Town of Cary : Spring Youth Baseball	<a href="http://www.townofcary.org/recreation-enjoyment/sports/youth-sports/spring-youth-baseball-and-softball-ages-5-18">http://www.townofcary.org/recreation-enjoyment/sports/youth-sports/spring-youth-baseball-and-softball-ages-5-18</a>		3	3/3/17 17:29		
Town of Cary : Interactive Developm	<a href="http://www.townofcary.org/projects-initiatives/maps/interactive-development-map">http://www.townofcary.org/projects-initiatives/maps/interactive-development-map</a>	The website appears to be down. The interactive map does not show any of the approved developments.	3	3/5/17 19:50		
Town of Cary : Public Hearing Cases	<a href="http://www.townofcary.org/connect-engage/transparency/public-hearings/public-hearing-cases">http://www.townofcary.org/connect-engage/transparency/public-hearings/public-hearing-cases</a>		3	3/6/17 11:25		
Town of Cary : GoCary	<a href="http://www.townofcary.org/services-publications/transit/gocary">http://www.townofcary.org/services-publications/transit/gocary</a>		3	3/8/17 14:35		
Town of Cary : Calendar	<a href="http://www.townofcary.org/connect-engage/calendar">http://www.townofcary.org/connect-engage/calendar</a>	Pls add info about the Wake Transit Mtg in Cary in late march to the GoCary page and maybe the calendar. Susan.	3	3/9/17 13:18		
Town of Cary : Sk8-Cary	<a href="http://www.townofcary.org/recreation-enjoyment/facilities/sk8-cary">http://www.townofcary.org/recreation-enjoyment/facilities/sk8-cary</a>	Membership costs how much? Not on here.	3	3/15/17 9:40		
Town of Cary : Utility Customer Serv	<a href="http://www.townofcary.org/services-publications/water-sewer/utility-customer-service">http://www.townofcary.org/services-publications/water-sewer/utility-customer-service</a>	Need to disconnect service and doesn't look as though I can do so on this site.	3	3/19/17 7:54		
Town of Cary : Alerts & Closures	<a href="http://www.townofcary.org/projects-initiatives/alerts-closures">http://www.townofcary.org/projects-initiatives/alerts-closures</a>	It was very difficult to find where the alerts and closures page was. Doesn't seem to fit under "Projects & Initiatives". I had to leave the site, search twitter, then find a link back into the TOC website.	3	3/29/17 8:21		
Town of Cary : Spring Youth Baseball	<a href="http://www.townofcary.org/recreation-enjoyment/sports/youth-sports/spring-youth-baseball-and-softball-ages-5-18">http://www.townofcary.org/recreation-enjoyment/sports/youth-sports/spring-youth-baseball-and-softball-ages-5-18</a>	Rules on legal bat for Colt league	3	3/31/17 19:14		
Town of Cary : Spring Daze Arts and	<a href="http://www.townofcary.org/recreation-enjoyment/events/festivals/spring-daze-arts-and-crafts-festival">http://www.townofcary.org/recreation-enjoyment/events/festivals/spring-daze-arts-and-crafts-festival</a>		3	4/2/17 8:33		
Town of Cary : Building Permits Onlin	<a href="http://www.townofcary.org/services-publications/residential-permits-inspections/building-permits-online">http://www.townofcary.org/services-publications/residential-permits-inspections/building-permits-online</a>	where do I go to pay for a permit online?	3	4/5/17 10:29		
Town of Cary : Police	<a href="http://www.townofcary.org/services-publications/police">http://www.townofcary.org/services-publications/police</a>	Is there a quiet way to alert the police that things are interesting at a certain location? I don't want to call and wake the baby inside, or alert the neighbors outside that I would call about?	3	4/10/17 22:19		
Town of Cary : Applications & Forms	<a href="http://www.townofcary.org/business-development/applications-forms">http://www.townofcary.org/business-development/applications-forms</a>		3	4/11/17 16:07		
Town of Cary : Getting Here and Park	<a href="http://www.townofcary.org/recreation-enjoyment/facilities/cary-arts-center/plan-your-visit/getting-here-and-parking">http://www.townofcary.org/recreation-enjoyment/facilities/cary-arts-center/plan-your-visit/getting-here-and-parking</a>		3	4/17/17 15:05		
Town of Cary : Home	<a href="http://www.townofcary.org/">http://www.townofcary.org/</a>		3	4/19/17 13:32		
Town of Cary : Utility Customer Serv	<a href="http://www.townofcary.org/services-publications/water-sewer/utility-customer-service">http://www.townofcary.org/services-publications/water-sewer/utility-customer-service</a>		3	4/19/17 15:41		
Town of Cary : Online Utility Paymen	<a href="http://www.townofcary.org/services-publications/water-sewer/utility-customer-service/utility-payment-options/online-utility-payment">http://www.townofcary.org/services-publications/water-sewer/utility-customer-service/utility-payment-options/online-utility-payment</a>		3	4/20/17 11:55		
Town of Cary : Contact the Town	<a href="http://www.townofcary.org/connect-engage/get-help">http://www.townofcary.org/connect-engage/get-help</a>	I am looking for my Account?? I did not receive monthly statement and want to make a payment. Could you please help me out to create an account?	3	4/26/17 16:45		
Town of Cary : Boards, Commissions	<a href="http://www.townofcary.org/mayor-council/boards-commissions-committees">http://www.townofcary.org/mayor-council/boards-commissions-committees</a>	The icon for this survey is showing on the printed version of this document as a small square blocking text.	3	5/3/17 12:20		
Town of Cary : Green Hope Element	<a href="http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/parks/green-hope-elementary-park">http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/parks/green-hope-elementary-park</a>		4	1/27/17 12:10		
Town of Cary : Water Treatment	<a href="http://www.townofcary.org/services-publications/water-sewer/water/water-treatment">http://www.townofcary.org/services-publications/water-sewer/water/water-treatment</a>		4	1/30/17 23:48		



Town of Cary : Bond Park Community Center	<a href="http://www.townofcary.org/recreation-enjoyment/facilities/bond-park-community-center">http://www.townofcary.org/recreation-enjoyment/facilities/bond-park-community-center</a>		4	2/2/17 9:37		
Town of Cary : Public Records	<a href="http://www.townofcary.org/connect-engage/transparency/public-records">http://www.townofcary.org/connect-engage/transparency/public-records</a>		4	2/2/17 14:54		
Town of Cary : Project Updates	<a href="http://www.townofcary.org/projects-initiatives/project-updates">http://www.townofcary.org/projects-initiatives/project-updates</a>		4	2/2/17 14:55		
Town of Cary : New to Cary?	<a href="http://www.townofcary.org/services-publications/new-to-cary">http://www.townofcary.org/services-publications/new-to-cary</a>		4	2/2/17 15:04		
Town of Cary : Affordable Senior Apartments	<a href="http://www.townofcary.org/services-publications/housing/affordable-housing-initiative/affordable-senior-apartments-in-the-town-of-cary">http://www.townofcary.org/services-publications/housing/affordable-housing-initiative/affordable-senior-apartments-in-the-town-of-cary</a>		4	2/3/17 11:56		
Town of Cary : Standard Detail Drawings	<a href="http://www.townofcary.org/business-development/developing-in-cary/standard-detail-drawings">http://www.townofcary.org/business-development/developing-in-cary/standard-detail-drawings</a>		4	2/6/17 3:16		
Town of Cary : DigiPay	<a href="http://www.townofcary.org/services-publications/make-a-payment/digipay">http://www.townofcary.org/services-publications/make-a-payment/digipay</a>	Great!	4	2/6/17 11:02		
Town of Cary : Public Works	<a href="http://www.townofcary.org/connect-engage/town-departments-offices/public-works">http://www.townofcary.org/connect-engage/town-departments-offices/public-works</a>		4	2/8/17 10:43		
Town of Cary : Programs & Classes	<a href="http://www.townofcary.org/recreation-enjoyment/programs-classes">http://www.townofcary.org/recreation-enjoyment/programs-classes</a>	Do you have summer camp information? Book and how to register?	4	2/12/17 7:57		
Town of Cary : Trails At Hemlock Bluffs	<a href="http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/parks/stevens-nature-center-at-hemlock-bluffs-nature-preserve/trails-at-hemlock-bluffs">http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/parks/stevens-nature-center-at-hemlock-bluffs-nature-preserve/trails-at-hemlock-bluffs</a>		4	2/18/17 12:34		
Town of Cary : Online Application	<a href="http://www.townofcary.org/recreation-enjoyment/events/festivals/lazy-daze-arts-and-crafts-festival/apply/online-application">http://www.townofcary.org/recreation-enjoyment/events/festivals/lazy-daze-arts-and-crafts-festival/apply/online-application</a>	hello	4	2/18/17 20:43		
Town of Cary : Hometown Spirit Award	<a href="http://www.townofcary.org/mayor-council/hometown-spirit-award">http://www.townofcary.org/mayor-council/hometown-spirit-award</a>		4	2/21/17 18:49		
Town of Cary : Cary Arts Center	<a href="http://www.townofcary.org/recreation-enjoyment/facilities/cary-arts-center">http://www.townofcary.org/recreation-enjoyment/facilities/cary-arts-center</a>	Could you move this purple box?	4	3/1/17 14:21		
Town of Cary : Utility Customer Service	<a href="http://www.townofcary.org/services-publications/water-sewer/utility-customer-service">http://www.townofcary.org/services-publications/water-sewer/utility-customer-service</a>	Hi	4	3/2/17 12:01		
Town of Cary : Home	<a href="http://www.townofcary.org/">http://www.townofcary.org/</a>	I would love a bigger recycling bin. My husband and I were given a small green one when we moved in this past fall... and we would love a bigger brown one!	4	3/7/17 21:09		
Town of Cary : Directory	<a href="http://www.townofcary.org/connect-engage/town-departments-offices/directory/-npage-12">http://www.townofcary.org/connect-engage/town-departments-offices/directory/-npage-12</a>		4	3/9/17 6:51		
Unknown	<a href="http://www.townofcary.org/recreation-enjoyment/sports/sports-events-and-tournaments/cary-road-race/-PageMode-Print">http://www.townofcary.org/recreation-enjoyment/sports/sports-events-and-tournaments/cary-road-race/-PageMode-Print</a>		4	3/13/17 14:19		
Town of Cary : Film & Photography	<a href="http://www.townofcary.org/business-development/film-photography">http://www.townofcary.org/business-development/film-photography</a>	Pls change the contact on this page to Carrie instead of me. Thx. Susan.	4	3/21/17 10:48	3/30/17 0:00	Glen Baity
Town of Cary : About Cary	<a href="http://www.townofcary.org/recreation-enjoyment/about-cary">http://www.townofcary.org/recreation-enjoyment/about-cary</a>		4	3/23/17 17:11		
Town of Cary : Police Department	<a href="http://www.townofcary.org/connect-engage/town-departments-offices/police-department">http://www.townofcary.org/connect-engage/town-departments-offices/police-department</a>		4	3/29/17 23:16		
Town of Cary : Standard Detail Drawings	<a href="http://www.townofcary.org/business-development/developing-in-cary/standard-detail-drawings-2017">http://www.townofcary.org/business-development/developing-in-cary/standard-detail-drawings-2017</a>		4	3/31/17 11:31		
Town of Cary : Frequently Asked Questions	<a href="http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/parks/stevens-nature-center-at-hemlock-bluffs-nature-preserve/frequently-asked-questions">http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/parks/stevens-nature-center-at-hemlock-bluffs-nature-preserve/frequently-asked-questions</a>		4	4/1/17 11:16		
Town of Cary : Online Application	<a href="http://www.townofcary.org/recreation-enjoyment/events/festivals/lazy-daze-arts-and-crafts-festival/apply/online-application">http://www.townofcary.org/recreation-enjoyment/events/festivals/lazy-daze-arts-and-crafts-festival/apply/online-application</a>		4	4/3/17 6:44		
Town of Cary : Online Utility Payment	<a href="http://www.townofcary.org/services-publications/water-sewer/utility-customer-service/utility-payment-options/online-utility-payment">http://www.townofcary.org/services-publications/water-sewer/utility-customer-service/utility-payment-options/online-utility-payment</a>		4	4/8/17 11:31		
Town of Cary : Gigabit Fiber	<a href="http://www.townofcary.org/projects-initiatives/project-updates/general-government-projects/gigabit-fiber">http://www.townofcary.org/projects-initiatives/project-updates/general-government-projects/gigabit-fiber</a>		4	4/12/17 15:21		
Town of Cary : Standard Detail Drawings	<a href="http://www.townofcary.org/business-development/developing-in-cary/standard-detail-drawings">http://www.townofcary.org/business-development/developing-in-cary/standard-detail-drawings</a>	HA!	4	4/13/17 2:20		
Town of Cary : Quasi-Judicial Hearing	<a href="http://www.townofcary.org/mayor-council/town-policies/quasi-judicial-hearing-procedural-guidelines">http://www.townofcary.org/mayor-council/town-policies/quasi-judicial-hearing-procedural-guidelines</a>		4	4/20/17 8:51		
Town of Cary : Getting to the Festival	<a href="http://www.townofcary.org/recreation-enjoyment/events/festivals/spring-daze-arts-and-crafts-festival/attend/directions-map-parking">http://www.townofcary.org/recreation-enjoyment/events/festivals/spring-daze-arts-and-crafts-festival/attend/directions-map-parking</a>	Maybe add more hints to where certain items are	4	4/29/17 11:34		
Town of Cary : Contact the Town	<a href="http://www.townofcary.org/connect-engage/get-help">http://www.townofcary.org/connect-engage/get-help</a>	I needed help after hours for Ritter Park. Will call in the morning.	4	5/4/17 20:28		
Town of Cary : Standard Detail Drawings	<a href="http://www.townofcary.org/business-development/developing-in-cary/standard-detail-drawings-2017">http://www.townofcary.org/business-development/developing-in-cary/standard-detail-drawings-2017</a>		4	5/5/17 9:45		
Town of Cary : Home	<a href="http://www.townofcary.org/home">http://www.townofcary.org/home</a>		5	1/26/17 10:16		
Town of Cary : Police	<a href="http://www.townofcary.org/services-publications/police">http://www.townofcary.org/services-publications/police</a>	Remove the word "that" from the Police mission statement!	5	1/26/17 10:39		
Town of Cary : About the Site	<a href="http://www.townofcary.org/connect-engage/town-departments-offices/town-manager-s-office/public-information/about-the-site">http://www.townofcary.org/connect-engage/town-departments-offices/town-manager-s-office/public-information/about-the-site</a>		5	1/27/17 18:07		
Town of Cary : Home	<a href="http://www.townofcary.org">http://www.townofcary.org</a>		5	1/29/17 15:47		
Town of Cary : Senior Center	<a href="http://www.townofcary.org/recreation-enjoyment/facilities/senior-center">http://www.townofcary.org/recreation-enjoyment/facilities/senior-center</a>		5	1/31/17 19:05		
Town of Cary : Fred G. Bond Metro Park	<a href="http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/parks/fred-g-bond-metro-park">http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/parks/fred-g-bond-metro-park</a>		5	1/31/17 20:46		
Town of Cary : Police	<a href="http://www.townofcary.org/services-publications/police">http://www.townofcary.org/services-publications/police</a>	This isnt relative to the website, but rather feedback on an engagement I had with one of your officers today. He pulled me over and let me off with a warning. However, during our conversation, he asked me why I "assumed he (the officer) would only have bad news". Considering the current national dialogue (by some) focusing on police engagement with the public, I thought the officer's kind challenge to question my own perspective was a good one. This officer did a great job of reminding me that not everything out of a Police officer's mouth is going to be bad news. I appreciated this. I dont remember his name, but he was on Maynard across from Cary High School, adjacent to the water tower, at approximately 930 am. Please forward this to whomever necessary	5	2/1/17 14:33	2/2/17 0:00	Glen Baity
Town of Cary : Home	<a href="http://www.townofcary.org">http://www.townofcary.org</a>		5	2/2/17 14:52		
Town of Cary : Newsroom	<a href="http://www.townofcary.org/connect-engage/newsroom">http://www.townofcary.org/connect-engage/newsroom</a>	Love this page!	5	2/2/17 14:53		
Town of Cary : Services & Publications	<a href="http://www.townofcary.org/services-publications">http://www.townofcary.org/services-publications</a>		5	2/2/17 15:04		
Town of Cary : Senior Services & Resources	<a href="http://www.townofcary.org/services-publications/senior-services-resources">http://www.townofcary.org/services-publications/senior-services-resources</a>		5	2/2/17 15:10		

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Town of Cary : Bond Park Community Center	<a href="http://www.townofcary.org/recreation-enjoyment/facilities/bond-park-community-center">http://www.townofcary.org/recreation-enjoyment/facilities/bond-park-community-center</a>		5	2/2/17 16:58		
Town of Cary : Recruitment	<a href="http://www.townofcary.org/services-publications/police/recruitment">http://www.townofcary.org/services-publications/police/recruitment</a>		5	2/2/17 20:18		
Town of Cary : Bids & Proposals	<a href="http://www.townofcary.org/business-development/bids-proposals">http://www.townofcary.org/business-development/bids-proposals</a>		5	2/3/17 9:39		
Town of Cary : Holiday Schedule	<a href="http://www.townofcary.org/services-publications/garbage-recycling-yard-waste/garbage-collection/holiday-schedule">http://www.townofcary.org/services-publications/garbage-recycling-yard-waste/garbage-collection/holiday-schedule</a>		5	2/3/17 21:17		
Town of Cary : Don Frantz	<a href="http://www.townofcary.org/mayor-council/town-council/council-members/don-frantz">http://www.townofcary.org/mayor-council/town-council/council-members/don-frantz</a>		5	2/4/17 9:10		
Town of Cary : Home	<a href="http://www.townofcary.org/home">http://www.townofcary.org/home</a>	This is a great website. The donut makes me hungry and think about a roundabout. I'm not really sure what is on the website, because I had so much fun with the donut. :)	5	2/5/17 20:09		
Town of Cary : All Things Development	<a href="http://www.townofcary.org/business-development/developing-in-cary">http://www.townofcary.org/business-development/developing-in-cary</a>		5	2/6/17 9:17		
Town of Cary : All Things Development	<a href="http://www.townofcary.org/business-development/developing-in-cary">http://www.townofcary.org/business-development/developing-in-cary</a>	Nice summary page!	5	2/7/17 10:53		
Town of Cary : Curbside Recycling	<a href="http://www.townofcary.org/services-publications/garbage-recycling-yard-waste/recycling/curbside-recycling">http://www.townofcary.org/services-publications/garbage-recycling-yard-waste/recycling/curbside-recycling</a>		5	2/7/17 16:18		
Town of Cary : Course Outline	<a href="http://www.townofcary.org/connect-engage/volunteer/volunteer-opportunities-in-governance/school-of-government/course-outline">http://www.townofcary.org/connect-engage/volunteer/volunteer-opportunities-in-governance/school-of-government/course-outline</a>		5	2/8/17 14:16		
Town of Cary : Garbage, Recycling & Yard Waste	<a href="http://www.townofcary.org/services-publications/garbage-recycling-yard-waste">http://www.townofcary.org/services-publications/garbage-recycling-yard-waste</a>		5	2/9/17 20:21		
Town of Cary : Erosion and Sedimentation	<a href="http://www.townofcary.org/services-publications/water-sewer/stormwater-management/erosion-and-sedimentation-control">http://www.townofcary.org/services-publications/water-sewer/stormwater-management/erosion-and-sedimentation-control</a>		5	2/10/17 9:46		
Town of Cary : Citizen's Convenience Center	<a href="http://www.townofcary.org/services-publications/garbage-recycling-yard-waste/citizen-s-convenience-center">http://www.townofcary.org/services-publications/garbage-recycling-yard-waste/citizen-s-convenience-center</a>		5	2/10/17 10:23		
Town of Cary : School's Out Camp Guide	<a href="http://www.townofcary.org/recreation-enjoyment/programs-classes/school-s-out-camp-guide">http://www.townofcary.org/recreation-enjoyment/programs-classes/school-s-out-camp-guide</a>		5	2/10/17 18:32		
Town of Cary : Door to Door Service	<a href="http://www.townofcary.org/services-publications/transit/gocary/door-to-door-service">http://www.townofcary.org/services-publications/transit/gocary/door-to-door-service</a>		5	2/11/17 9:40		
Town of Cary : Curbside Recycling	<a href="http://www.townofcary.org/services-publications/garbage-recycling-yard-waste/recycling/curbside-recycling">http://www.townofcary.org/services-publications/garbage-recycling-yard-waste/recycling/curbside-recycling</a>	Can I drop a mattress at the recycling center?	5	2/11/17 19:51		
Town of Cary : Home	<a href="http://www.townofcary.org">http://www.townofcary.org</a>		5	2/12/17 9:37		
Town of Cary : Home	<a href="http://www.townofcary.org">http://www.townofcary.org</a>		5	2/12/17 9:37		
Town of Cary : Home	<a href="http://www.townofcary.org">http://www.townofcary.org</a>	Removed inappropriate content	5	2/13/17 11:32		
Town of Cary : Home	<a href="http://www.townofcary.org">http://www.townofcary.org</a>	shows how cary has web designersssssss, animatorsrrrrrr, programmerssssss, graphic designerssssss.	5	2/13/17 11:32		
Town of Cary : FAQ	<a href="http://www.townofcary.org/services-publications/make-a-payment/faq">http://www.townofcary.org/services-publications/make-a-payment/faq</a>		5	2/16/17 16:53		
Town of Cary : Police	<a href="http://www.townofcary.org/services-publications/police">http://www.townofcary.org/services-publications/police</a>	How many total police officers in Cary Police Department?	5	2/18/17 20:58		
Town of Cary : Cary Community Plan	<a href="http://www.townofcary.org/projects-initiatives/cary-community-plan">http://www.townofcary.org/projects-initiatives/cary-community-plan</a>	This is an unbelievable improvement from the 90s version of websites that it was before. Thank you for making it user friendly.	5	2/20/17 14:05		
Town of Cary : Cary Tennis Park	<a href="http://www.townofcary.org/recreation-enjoyment/facilities/cary-tennis-park">http://www.townofcary.org/recreation-enjoyment/facilities/cary-tennis-park</a>		5	2/21/17 17:34		
Town of Cary : Guide to Services S	<a href="http://www.townofcary.org/services-publications/all-services/guide-to-services-s">http://www.townofcary.org/services-publications/all-services/guide-to-services-s</a>		5	2/22/17 9:30		
Town of Cary : Black Creek Greenway	<a href="http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/greenways/black-creek-greenway">http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/greenways/black-creek-greenway</a>		5	2/28/17 12:58		
Town of Cary : Animal Control	<a href="http://www.townofcary.org/services-publications/police/services-bureau/animal-control">http://www.townofcary.org/services-publications/police/services-bureau/animal-control</a>	I would like to report a tethering case of a neighbor's small pup that lives behind me but wish to remain anonymous. I have witnessed this small sweet white poodle mix tied to a post in their (fenced in) backyard for MANY hours each day. Then, around dusk they shut her in their outdoor utility closet until the next day...sometimes early afternoon..from what I can see, she does seem to have a water bowl but not sure she can reach it at all times. Please check on her...Im not sure of the address but I live on Williams street in Cary and they live behind me the next street over. It is a brown one level duplex and they live in the right hand side of it.	5	3/3/17 12:35	4/7/17 0:00	Glen Baity
Town of Cary : School's Out Camp Guide	<a href="http://www.townofcary.org/recreation-enjoyment/programs-classes/school-s-out-camp-guide">http://www.townofcary.org/recreation-enjoyment/programs-classes/school-s-out-camp-guide</a>		5	3/7/17 5:10		
Town of Cary : Greenways	<a href="http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/greenways">http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/greenways</a>		5	3/7/17 17:19		
Town of Cary : FAQ	<a href="http://www.townofcary.org/services-publications/residential-permits-inspections/faq">http://www.townofcary.org/services-publications/residential-permits-inspections/faq</a>		5	3/7/17 18:13		
Town of Cary : Doing Business	<a href="http://www.townofcary.org/business-development/doing-business">http://www.townofcary.org/business-development/doing-business</a>		5	3/8/17 12:01		
Town of Cary : Standard Detail Drawings	<a href="http://www.townofcary.org/business-development/developing-in-cary/standard-detail-drawings-2017">http://www.townofcary.org/business-development/developing-in-cary/standard-detail-drawings-2017</a>		5	3/8/17 12:58		
Town of Cary : Fall Youth Baseball and Softball	<a href="http://www.townofcary.org/recreation-enjoyment/sports/youth-sports/fall-youth-baseball-and-softball-ages-8-17">http://www.townofcary.org/recreation-enjoyment/sports/youth-sports/fall-youth-baseball-and-softball-ages-8-17</a>		5	3/12/17 18:27		
Town of Cary : Feedback	<a href="http://www.townofcary.org/services-publications/residential-permits-inspections/customer-service-survey">http://www.townofcary.org/services-publications/residential-permits-inspections/customer-service-survey</a>		5	3/13/17 12:22		
Town of Cary : Standard Detail Drawings	<a href="http://www.townofcary.org/business-development/developing-in-cary/standard-detail-drawings">http://www.townofcary.org/business-development/developing-in-cary/standard-detail-drawings</a>		5	3/14/17 5:34		
Town of Cary : Alerts & Closures	<a href="http://www.townofcary.org/projects-initiatives/alerts-closures">http://www.townofcary.org/projects-initiatives/alerts-closures</a>		5	3/15/17 12:10		
Town of Cary : Arts & Culture	<a href="http://www.townofcary.org/recreation-enjoyment/arts-culture">http://www.townofcary.org/recreation-enjoyment/arts-culture</a>		5	3/17/17 15:19		
Town of Cary : Utility Payment Options	<a href="http://www.townofcary.org/services-publications/water-sewer/utility-customer-service/utility-payment-options">http://www.townofcary.org/services-publications/water-sewer/utility-customer-service/utility-payment-options</a>		5	3/19/17 7:06		
Town of Cary : Online Application	<a href="http://www.townofcary.org/recreation-enjoyment/events/festivals/lazy-daze-arts-and-crafts-festival/apply/online-application">http://www.townofcary.org/recreation-enjoyment/events/festivals/lazy-daze-arts-and-crafts-festival/apply/online-application</a>		5	3/19/17 11:54		
Town of Cary : New to Cary?	<a href="http://www.townofcary.org/services-publications/new-to-cary">http://www.townofcary.org/services-publications/new-to-cary</a>		5	3/20/17 19:31		
Town of Cary : Interactive Development Map	<a href="http://www.townofcary.org/projects-initiatives/maps/interactive-development-map">http://www.townofcary.org/projects-initiatives/maps/interactive-development-map</a>		5	3/20/17 20:02		
Town of Cary : Standard Detail Drawings	<a href="http://www.townofcary.org/business-development/developing-in-cary/standard-detail-drawings">http://www.townofcary.org/business-development/developing-in-cary/standard-detail-drawings</a>		5	3/21/17 2:33		
Town of Cary : Mowing and Ground Maintenance	<a href="http://www.townofcary.org/mayor-council/town-policies/mowing-and-ground-maintenance-within-street-rights-of-way">http://www.townofcary.org/mayor-council/town-policies/mowing-and-ground-maintenance-within-street-rights-of-way</a>	Very helpful	5	3/21/17 9:55		
Town of Cary : Community Services	<a href="http://www.townofcary.org/services-publications/police/community-services">http://www.townofcary.org/services-publications/police/community-services</a>		5	3/23/17 10:43		

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Town of Cary : Staff Directory : Thon	<a href="http://www.townofcary.org/Home/Components/StaffDirectory/StaffDirectory/7040/1443?alpha=T">http://www.townofcary.org/Home/Components/StaffDirectory/StaffDirectory/7040/1443?alpha=T</a>		5	3/23/17 17:04		
Town of Cary : Cary Road Race	<a href="http://www.townofcary.org/recreation-enjoyment/sports/sports-events-and-tournaments/cary-road-race">http://www.townofcary.org/recreation-enjoyment/sports/sports-events-and-tournaments/cary-road-race</a>		5	3/24/17 6:29		
Town of Cary : Greenways	<a href="http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/greenways">http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/greenways</a>		5	3/27/17 18:48		
Town of Cary : Getting Started	<a href="http://www.townofcary.org/services-publications/water-sewer/water/aquastar/how-to-use-aquastar/getting-started">http://www.townofcary.org/services-publications/water-sewer/water/aquastar/how-to-use-aquastar/getting-started</a>		5	3/29/17 10:21		
Town of Cary : Getting Started	<a href="http://www.townofcary.org/services-publications/water-sewer/water/aquastar/how-to-use-aquastar/getting-started">http://www.townofcary.org/services-publications/water-sewer/water/aquastar/how-to-use-aquastar/getting-started</a>	Hi	5	3/30/17 13:56		
Town of Cary : Home	<a href="http://www.townofcary.org/">http://www.townofcary.org/</a>	Yes	5	3/31/17 19:17		
Town of Cary : Bond Park Boathouse	<a href="http://www.townofcary.org/recreation-enjoyment/facilities/bond-park-boathouse/bond-park-boathouse-rentals">http://www.townofcary.org/recreation-enjoyment/facilities/bond-park-boathouse/bond-park-boathouse-rentals</a>		5	4/2/17 8:59		
Town of Cary : Bond Park Challenge	<a href="http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/parks/fred-g-bond-metro-park/challenge-ropes-course">http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/parks/fred-g-bond-metro-park/challenge-ropes-course</a>		5	4/2/17 12:26		
Town of Cary : Home	<a href="http://www.townofcary.org/">http://www.townofcary.org/</a>		5	4/5/17 15:37		
Town of Cary : Mixed Media	<a href="http://www.townofcary.org/recreation-enjoyment/events/festivals/spring-daze-arts-and-crafts-festival/artists/mixed-media">http://www.townofcary.org/recreation-enjoyment/events/festivals/spring-daze-arts-and-crafts-festival/artists/mixed-media</a>		5	4/5/17 17:34		
Town of Cary : Police	<a href="http://www.townofcary.org/services-publications/police">http://www.townofcary.org/services-publications/police</a>		5	4/6/17 9:26		
Town of Cary : Downtown	<a href="http://www.townofcary.org/recreation-enjoyment/downtown">http://www.townofcary.org/recreation-enjoyment/downtown</a>		5	4/6/17 12:26		
Town of Cary : Cary Road Race	<a href="http://www.townofcary.org/recreation-enjoyment/sports/sports-events-and-tournaments/cary-road-race">http://www.townofcary.org/recreation-enjoyment/sports/sports-events-and-tournaments/cary-road-race</a>		5	4/7/17 16:19		
Town of Cary : Get the Facts - Bike a	<a href="http://www.townofcary.org/connect-engage/newsroom/bottom-line/get-the-facts-bike-and-hike-app">http://www.townofcary.org/connect-engage/newsroom/bottom-line/get-the-facts-bike-and-hike-app</a>	Yes, I did find what I was looking for, more info on the Bike & Hike app	5	4/7/17 17:00		
Town of Cary : Interactive Developm	<a href="http://www.townofcary.org/projects-initiatives/maps/interactive-development-map">http://www.townofcary.org/projects-initiatives/maps/interactive-development-map</a>		5	4/12/17 8:51		
Town of Cary : Standard Specificatio	<a href="http://www.townofcary.org/business-development/developing-in-cary/standard-specifications-2017">http://www.townofcary.org/business-development/developing-in-cary/standard-specifications-2017</a>		5	4/12/17 12:54		
Town of Cary : Garbage Collection	<a href="http://www.townofcary.org/services-publications/garbage-recycling-yard-waste/garbage-collection">http://www.townofcary.org/services-publications/garbage-recycling-yard-waste/garbage-collection</a>		5	4/13/17 15:50		
Town of Cary : Bond Park Boathouse	<a href="http://www.townofcary.org/recreation-enjoyment/facilities/bond-park-boathouse/bond-park-boathouse-rentals">http://www.townofcary.org/recreation-enjoyment/facilities/bond-park-boathouse/bond-park-boathouse-rentals</a>		5	4/14/17 21:49		
Town of Cary : Cary Tennis Park Faci	<a href="http://www.townofcary.org/projects-initiatives/project-updates/facilities-projects/cary-tennis-park-facility-expansion-project">http://www.townofcary.org/projects-initiatives/project-updates/facilities-projects/cary-tennis-park-facility-expansion-project</a>	Would like to see a pic of the new numbering system for courts on your website so I can download it and print it out for my wall on the den	5	4/15/17 12:47		
Town of Cary : Cary Tennis Park	<a href="http://www.townofcary.org/recreation-enjoyment/facilities/cary-tennis-park">http://www.townofcary.org/recreation-enjoyment/facilities/cary-tennis-park</a>		5	4/18/17 15:20		
Town of Cary : Home	<a href="http://www.townofcary.org/">http://www.townofcary.org/</a>		5	4/19/17 13:32		
Town of Cary : Cary Community Plan	<a href="http://www.townofcary.org/projects-initiatives/cary-community-plan">http://www.townofcary.org/projects-initiatives/cary-community-plan</a>	Wish to see video	5	4/20/17 11:57		
Town of Cary : Standard Detail Draw	<a href="http://www.townofcary.org/business-development/developing-in-cary/standard-detail-drawings">http://www.townofcary.org/business-development/developing-in-cary/standard-detail-drawings</a>		5	4/24/17 11:46		
Town of Cary : Getting to the Festiva	<a href="http://www.townofcary.org/recreation-enjoyment/events/festivals/spring-daze-arts-and-crafts-festival/attend/directions-map-parking">http://www.townofcary.org/recreation-enjoyment/events/festivals/spring-daze-arts-and-crafts-festival/attend/directions-map-parking</a>		5	4/25/17 7:49		
Town of Cary : Speight Branch Green	<a href="http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/greenways/speight-branch-greenway">http://www.townofcary.org/recreation-enjoyment/parks-greenways-environment/greenways/speight-branch-greenway</a>		5	4/26/17 12:41		
Town of Cary : Fire Department	<a href="http://www.townofcary.org/connect-engage/town-departments-offices/fire-department">http://www.townofcary.org/connect-engage/town-departments-offices/fire-department</a>		5	4/27/17 15:49		
Town of Cary : Getting to the Festiva	<a href="http://www.townofcary.org/recreation-enjoyment/events/festivals/spring-daze-arts-and-crafts-festival/attend/directions-map-parking">http://www.townofcary.org/recreation-enjoyment/events/festivals/spring-daze-arts-and-crafts-festival/attend/directions-map-parking</a>	I love the look of the site and it is super easy to navigate!	5	4/29/17 8:23		
Town of Cary : Programs & Classes	<a href="http://www.townofcary.org/recreation-enjoyment/programs-classes">http://www.townofcary.org/recreation-enjoyment/programs-classes</a>		5	5/1/17 7:06		
Town of Cary : Home	<a href="http://www.townofcary.org/home">http://www.townofcary.org/home</a>	Yes I found my bill info. I like this new website. It looks great and the little bit I did was easy to navigate .	5	5/1/17 20:54		
Town of Cary : Home	<a href="http://www.townofcary.org/">http://www.townofcary.org/</a>		5	5/5/17 21:23		
Town of Cary : Home	<a href="http://www.townofcary.org/">http://www.townofcary.org/</a>		5	5/5/17 21:23		
Town of Cary : Herbfest	<a href="http://www.townofcary.org/recreation-enjoyment/events/special-events/herbfest">http://www.townofcary.org/recreation-enjoyment/events/special-events/herbfest</a>		5	5/6/17 9:20		
Title	URL	Comment	Satisfaction	Received	Status	Actioned by
Site: Town of Cary						
Period: 1/24/2017 - 5/7/2017						

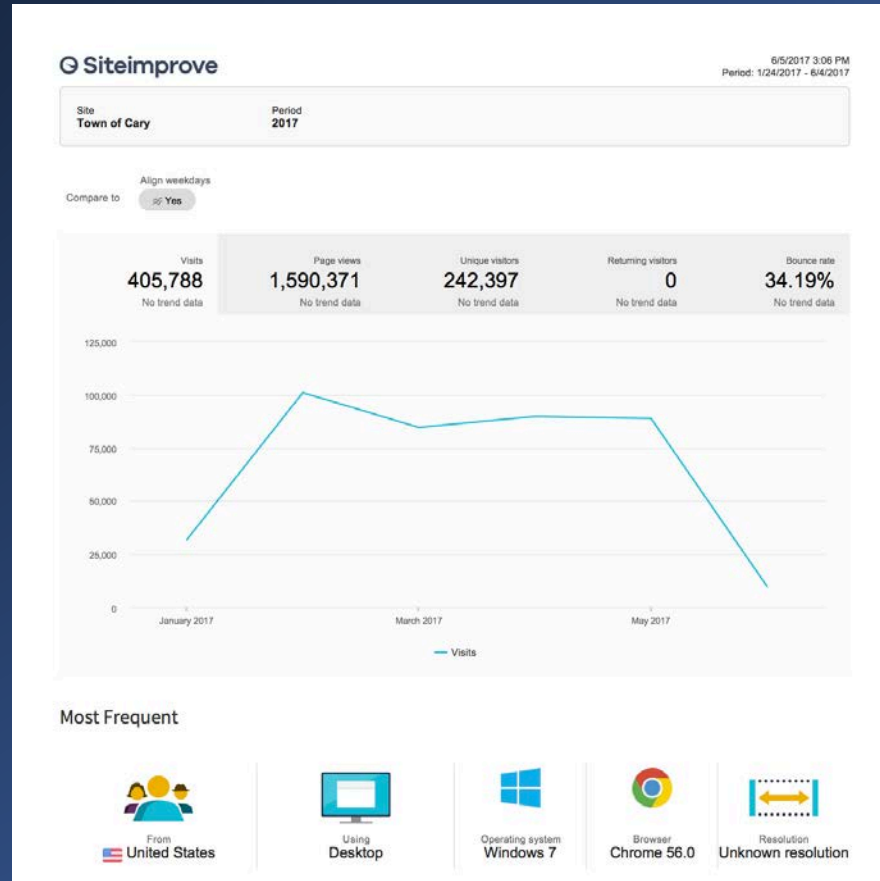
Minutes Acceptance: Minutes of Jun 5, 2017 6:00 PM (Approval of Minutes)

# Website Update

- Current Stats
- Feedback
- What's Next



# Current Stats and Fun Facts

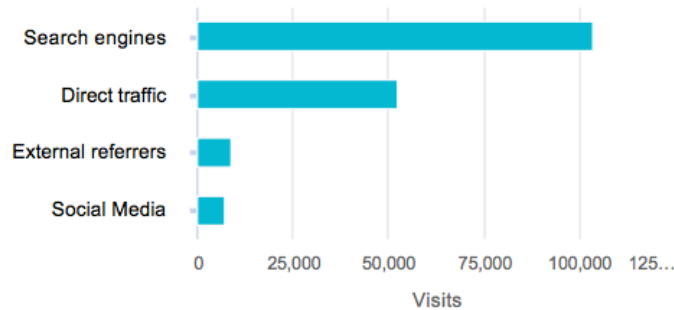


Minutes Acceptance: Minutes of Jun 5, 2017 6:00 PM (Approval of Minutes)

# Current Stats and Fun Facts

Minutes Acceptance: Minutes of Jun 5, 2017 6:00 PM (Approval of Minutes)

## Traffic sources

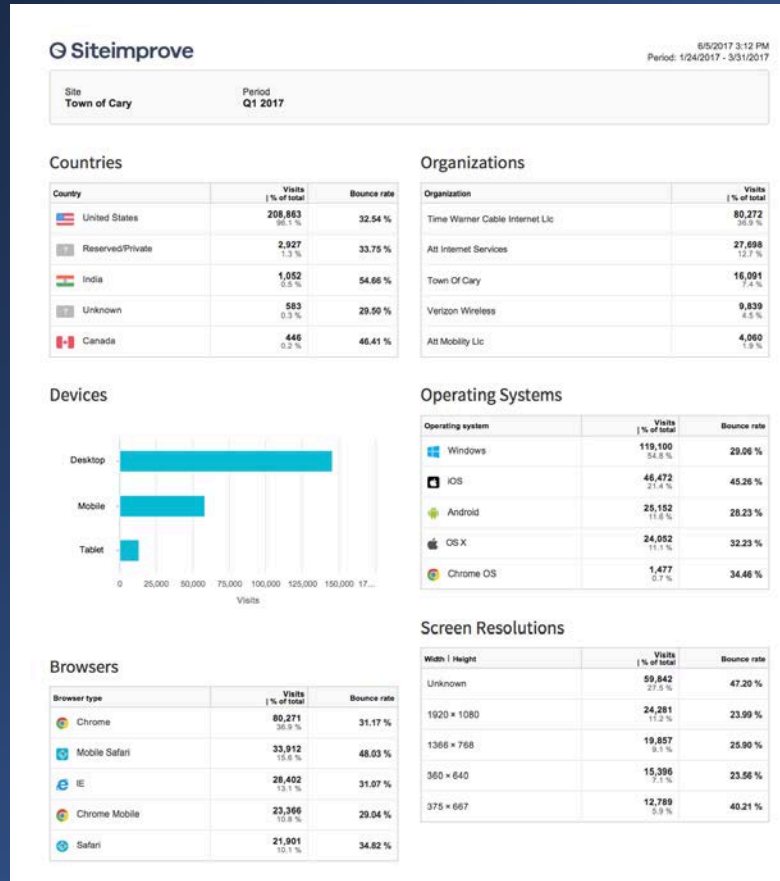


## Most Popular Pages

Title   URL	Page views   % of total
Town of Cary : Home <a href="http://www.townofcary.org">http://www.townofcary.org</a>	<b>100,896</b> 6.3 %
Town of Cary : Utility Customer Service <a href="http://www.townofcary.org/services-publications/water-sewer/...">http://www.townofcary.org/services-publications/water-sewer/...</a>	<b>36,739</b> 2.3 %
Town of Cary : Programs & Classes <a href="http://www.townofcary.org/recreation-enjoyment/programs-clas...">http://www.townofcary.org/recreation-enjoyment/programs-clas...</a>	<b>35,668</b> 2.2 %
Town of Cary : Employment Opportunities <a href="http://www.townofcary.org/connect-engage/jobs-employees/em...">http://www.townofcary.org/connect-engage/jobs-employees/em...</a>	<b>35,625</b> 2.2 %
Town of Cary : Jobs & Employees <a href="http://www.townofcary.org/connect-engage/jobs-employees">http://www.townofcary.org/connect-engage/jobs-employees</a>	<b>29,141</b> 1.8 %



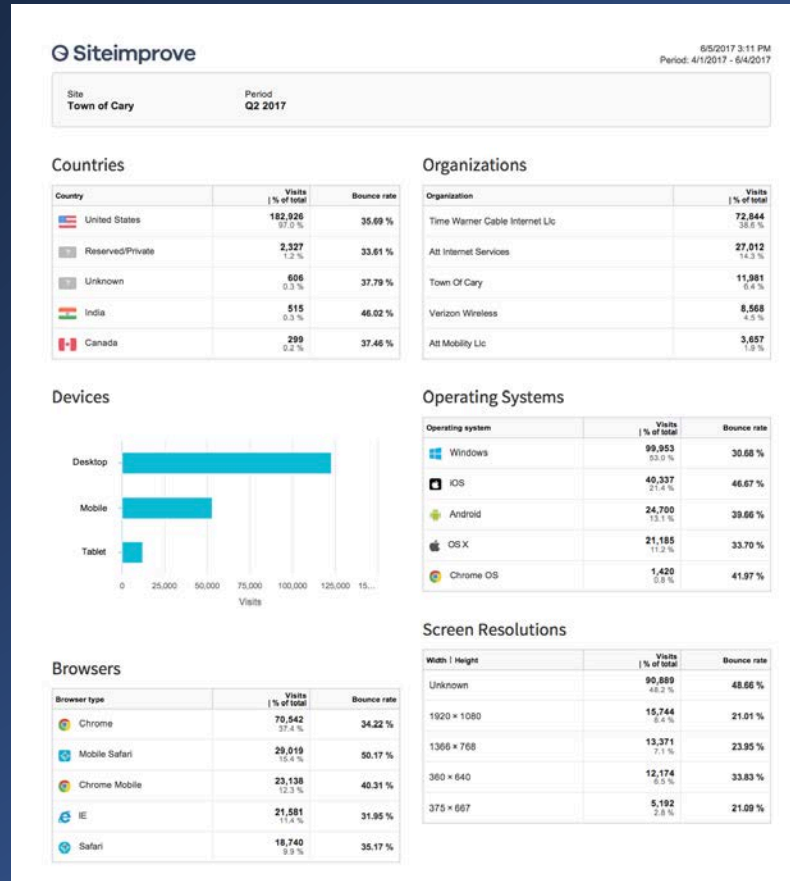
# Q1 2017



Minutes Acceptance: Minutes of Jun 5, 2017 6:00 PM (Approval of Minutes)



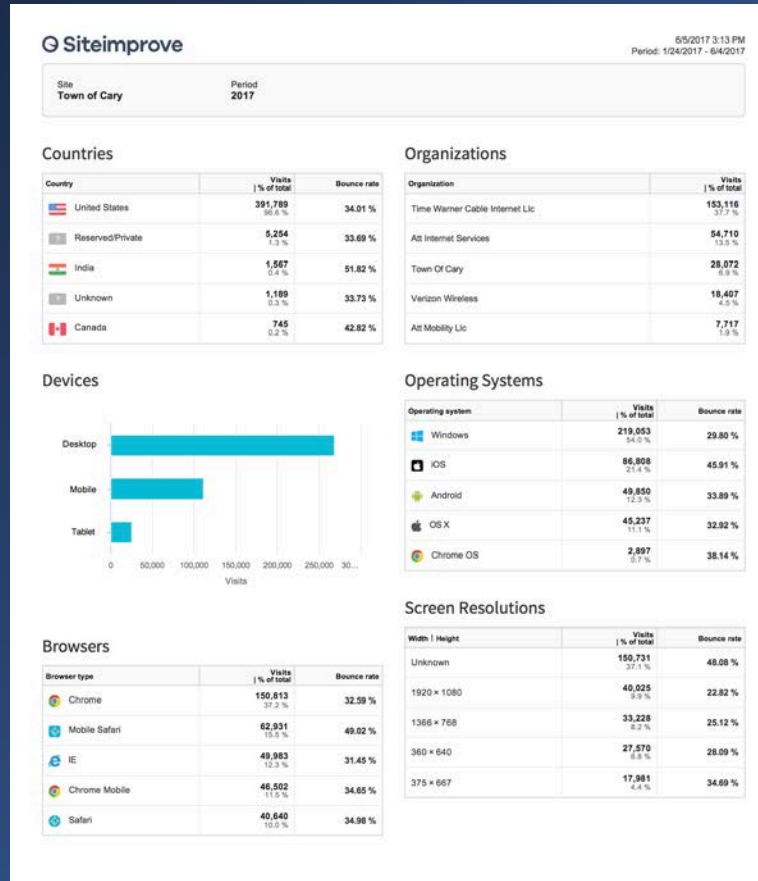
# Q2 2017



Minutes Acceptance: Minutes of Jun 5, 2017 6:00 PM (Approval of Minutes)



# 2017



Minutes Acceptance: Minutes of Jun 5, 2017 6:00 PM (Approval of Minutes)





# Feedback

- Two Primary Ways We Get Feedback
  - Widget with smiley faces ;)
  - Or a form
  
- Widget – 2-4 comments a day
- The Form - We've received 76 over six months. Nothing since March 27.
  
- Average rating = 3 out 5.
- Out of 272 ratings (smiley faces) 121 also left a comment.



# Feedback Steps

When contact information is provided we respond.

Comments are shared with the department web writers, and pages are frequently changed to incorporate feedback.



# Feedback Steps

## Examples:

GoCary page reorganized to open with fare and schedule information and mission statement moved to bottom;

feedback tab was covering the right text on mobile, so feedback tab moved to bottom;

Sustainability was hard to find under Recreation & Enjoyment, so moved under Projects & Initiatives;

Court reservation callout box added to Cary Tennis Park homepage where RSVP information didn't previously exist.



# What's Next

- We continue to make improvements as we receive feedback.
- Digital Deployment Study
  - Have professionals look at our statistics comprehensively
  - Usability testing



# Questions?



**Short URLs**

www.townofcary.org/...

- |                      |                    |                    |
|----------------------|--------------------|--------------------|
| 1.) Volunteer        | 42.) Manager       | 86.) PoliceReports |
| 2.) CNet             | 43.) DMV           | 87.) Boards        |
| 3.) Tours            | 44.) Aquastar      | 88.) LazyDaze      |
| 4.) Soccer           | 45.) GoCary        | 89.) SpringDaze    |
| 5.) Baseball         | 46.) Construction  | 90.) Venue         |
| 6.) Tennis           | 47.) Help          | 91.) Budget        |
| 7.) Sports           | 48.) 311           | 92.) Fun           |
| 8.) Camps            | 49.) OneCary       | 93.) Gold          |
| 9.) Greenways        | 50.) Calendar      | 94.) Green         |
| 10.) Holidays        | 51.) Events        | 95.) WildlifeRSVP  |
| 11.) Status          | 52.) Meetings      | 96.) Live          |
| 12.) Directory       | 53.) Jobs          |                    |
| 13.) FOG             | 54.) Arts          |                    |
| 14.) Parks           | 55.) Movies        |                    |
| 15.) Specs           | 56.) Social        |                    |
| 16.) Reaccreditation | 57.) Agendas       |                    |
| 17.) Awards          | 58.) PublicRecords |                    |
| 18.) EnjoyingCary    | 59.) Rainout       |                    |
| 19.) Projects        | 60.) Development   |                    |
| 20.) Services        | 61.) Notices       |                    |
| 21.) Mayor           | 62.) Hearings      |                    |
| 22.) Council         | 63.) Bids          |                    |
| 23.) DoingBusiness   | 64.) Pets          |                    |
| 24.) Engage          | 65.) Contact       |                    |
| 25.) Emergency       | 66.) Maps          |                    |
| 26.) Alerts          | 67.) WaterReport   |                    |
| 27.) Census          | 68.) Seniors       |                    |
| 28.) Reval           | 69.) Teens         |                    |
| 29.) TownHall        | 70.) Welcome       |                    |
| 30.) Taxes           | 71.) Video         |                    |
| 31.) Innovation      | 72.) BikeHike      |                    |
| 32.) Programs        | 73.) Apps          |                    |
| 33.) News            | 74.) Bill          |                    |
| 34.) Downtown        | 75.) Billing       |                    |
| 35.) ReadyCary       | 76.) Pay           |                    |
| 36.) Sustainability  | 77.) Permits       |                    |
| 37.) Garbage         | 78.) Dashboards    |                    |
| 38.) Trash           | 79.) OpenData      |                    |
| 39.) Recycling       | 80.) Safety        |                    |
| 40.) Traffic         | 81.) Leaves        |                    |
| 41.) Election        | 82.) ADA           |                    |
|                      | 83.) BondPark      |                    |
|                      | 84.) Bonds         |                    |
|                      | 85.) GetTheFacts   |                    |